

## Rajes (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Friday, 6 January 2023 1:21 PM  
**To:** Selamatshahh Zainal; Claims Dept of CTI; Jacqueline Tan; SUR; assignments  
**Cc:** Jackson Teo Ban Chye  
**Subject:** RE: OUR REF: SNM23D200143/C02/SMC8901C/TANCHC & YOUR REF: GBH918L, D.O.A. 03.12.2022 TO CONDUCT PRS  
**Attachments:** SNM23D200143 TP NOA & EST.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Selamatshahh Zainal,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>  
**Sent:** Friday, 6 January 2023 12:12 pm  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

**Subject:** RE: OUR REF: SNM23D200143/C02/SMC8901C/TANCHC & YOUR REF: GBH918L, D.O.A. 03.12.2022 TO CONDUCT PRS

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Hi Lynn,

Please make arrangement for Mohd Taufikh (LKK) to conduct the survey at Ethoz 30 Bukit Batok Crescent.

Warmest Regards,  
Selamatshahh Zainal



HP: 9624 8656  
DID: 6654 7519  
Fax: 6654 7543

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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Friday, January 6, 2023 12:02 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Selamatshahh Zainal <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>  
**Subject:** RE: OUR REF: SNM23D200143/C02/SMC8901C/TANCHC & YOUR REF: GBH918L, D.O.A. 03.12.2022 TO CONDUCT PRS

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**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 6 January 2023 11:50 am  
**To:** 'Selamatshahh Zainal' <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>;  
Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** 'Jackson Teo Ban Chye' <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>  
**Subject:** RE: OUR REF: SNM23D200143/C02/SMC8901C/TANCHC & YOUR REF: GBH918L, D.O.A. 03.12.2022 TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Sir/Mdm,

Please be advised that our claim number should read as [SNM23D200143/C02/SMC8901C/TANCHC](#).

**\*Kindly quote our claim reference number when replying.\***

Thank you

**Angie Foo**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Claims Dept of CTI

**Sent:** Friday, January 6, 2023 11:44 AM

**To:** 'Selamatshahh Zainal' <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>

**Subject:** OUR REF: SNM23D200143/C02/SMC8901C/TANCH & YOUR REF: GBH918L, D.O.A. 03.12.2022 TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Lynn,,

Please refer to the above subject.

Kindly **conduct PRS GBH918L** soonest possible on behalf of Jacqueline.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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