

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Friday, 6 January 2023 10:56 AM
To: joel@falconair.com.sg; SUR; assignments
Subject: OUR REF: SNM23D200118/C02/SMT2127X/KHONGLH & YOUR REF: SLD7216K, D.OA. 04.01.2023 | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Joel,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Friday, 6 January 2023 9:34 am
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200118/C02/SMT2127X/KHONGLH & YOUR REF: SLD7216K, D.OA. 04.01.2023- TO CONDUCT PRS

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Dear Lynn,

Please assign Marcus of LKK to conduct the survey.

Thanks and regards,

Joel Ng

Falcon-Air Auto Services Pte Ltd (Tampines)

[Tel:67897997](tel:67897997)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Friday, 6 January 2023 9:31 am

To: 'joel@falconair.com.sg' <joel@falconair.com.sg>

Subject: RE: OUR REF: SNM23D200118/C02/SMT2127X/KHONGLH & YOUR REF: SLD7216K, D.OA. 04.01.2023- TO CONDUCT PRS

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 5 January 2023 6:32 pm

To: 'joel@falconair.com.sg' <joel@falconair.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: OUR REF: SNM23D200118/C02/SMT2127X/KHONGLH & YOUR REF: SLD7216K, D.OA. 04.01.2023- TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS SLD7216K** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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