

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 5 January 2023 5:05 PM
To: Jennifer Pang; SUR; assignments
Subject: OUR REF: SNM23D200084/C02/GBA7579Y/KHONGLH & YOUR REF: SME4443Z, D.O.A. 03.01.2023 | SJE LKK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Jennifer,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

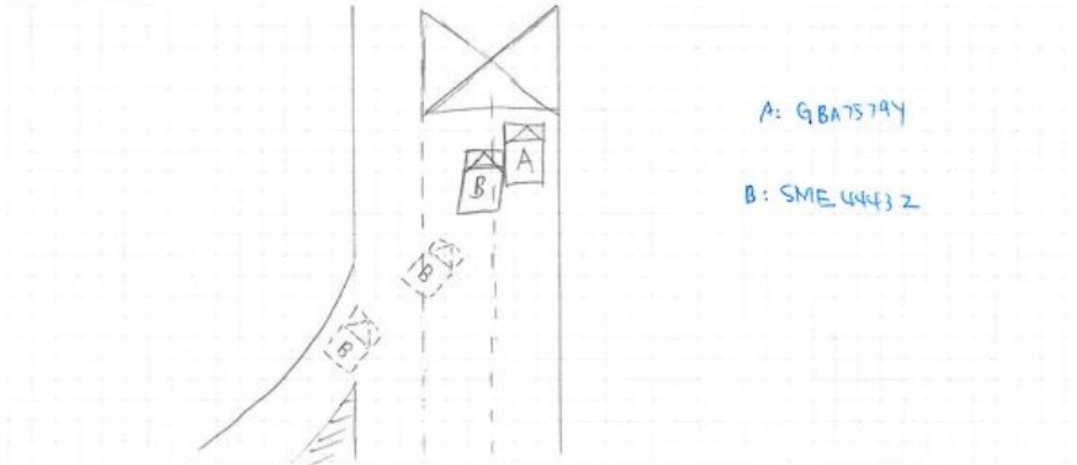
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Based on both parties' sketches, your client vehicle was exiting the slip road and collided with our insured vehicle traveling straight on the main road.

Kindly provide evidence such as video footage to substantiate your client's claim.

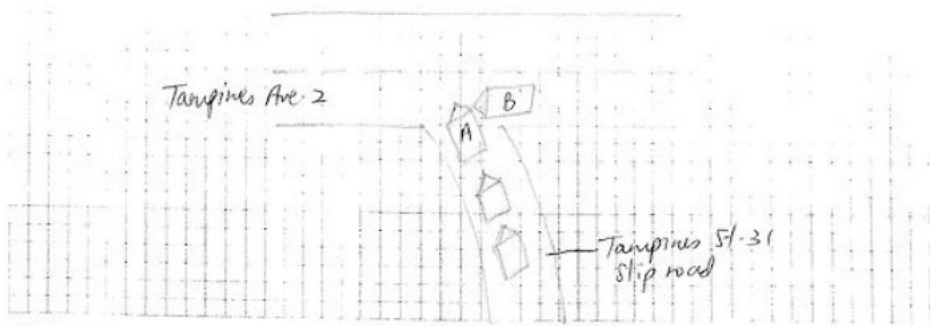
Thank you

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3 Jan 2023, At about 1657 hrs, I was driving along Tampines street 31 in first lane.
Vehicle B filter out from the slope, to centre lane but over the lane, and collided onto
my left side.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I stopped at slip road exit to allow vehicles on main road to clear. Out of sudden, vehicle (B) travelling at high speed & hit onto the right portion of my vehicle.

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jennifer Pang <quanv3@yahoo.com.sg>

Sent: Thursday, 5 January 2023 4:23 pm

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: Re: OUR REF: SNM23D200084/C02/GBA7579Y/KHONGLH & YOUR REF: SME4443Z, D.O.A. 03.01.2023 -TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms. Lynn Khong,

Kindly arrange Mr. Marcus Chua (LKK) to survey our client's vehicles SME4443Z soonest possible.

Thank you.

Regards,
Quan De Motor Trading
Jennifer

On Thursday, 5 January 2023 at 03:28:12 pm SGT, Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Jennifer,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 5 January 2023 2:29 pm

To: 'Jennifer Pang' <quanv3@yahoo.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: OUR REF: SNM23D200084/C02/GBA7579Y/KHONGLH & YOUR REF: SME4443Z, D.O.A. 03.01.2023 -TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Lynn](#),

Please refer to the above subject.

Kindly **conduct PRS SME4443Z** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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