

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Friday, 6 January 2023 11:20 AM
To: GERALD POH WEE BIN; Admin A
Cc: assignments
Subject: RE: FW: Accident involving SND 2742 S & PC 6071 A on 04/01/2023 (PRE-REPAIR SURVEY REQUEST)

Categories: HMK

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 6 January 2023 10:55 AM
To: assignments <assignments@lkkauto.com>
Cc: Assessment Dept <assessment_ral@bifrostauto.com>
Subject: FW: FW: Accident involving SND 2742 S & PC 6071 A on 04/01/2023 (PRE-REPAIR SURVEY REQUEST)

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Friday, 6 January 2023 10:29 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: Accident involving SND 2742 S & PC 6071 A on 04/01/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

May i check if the assignment is arranged?

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 5 Jan 2023 at 16:56, Assessment Dept <assessment_ral@bifrostable.com> wrote:

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufik - LKK to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 5 Jan 2023 at 16:34, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Pei Jia,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Thursday, 5 January 2023 4:06 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Accident involving SND 2742 S & PC 6071 A on 04/01/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, AIDIL MUSA BIN ISMAT to notify you of the aforesaid accident involving our client's vehicle SND2742S and your insured's vehicle PC6071A on 04/01/2023 at 1835HRS along PANDAN GARDEN

This serves as a **NOTICE** that we are claiming against PC6071A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (8854 7553)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 05/01/2023

PRS ARRANGEMENT (Date & Time) : 06/01/2023 after 1000hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 8854 7553

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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