

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Sunday, 8 January 2023 2:48 PM
To: Claims; Meng Yan (LKK Auto); SUR; assignments; admin-d
Subject: RE: OD CLAIM FOR SNC 3989 X, DOA: 30/12/2022 - KS

Dear Siti,

As instructed by our client , please proceed to repair the **insured vehicle SNC 3989X. (Excess \$400/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 5 January 2023 11:05 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNC 3989 X, DOA: 30/12/2022 - KS

Good morning Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736
e. claims@premiumauto.com.sg w. www.audi.com.sg
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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 3 January 2023 11:50 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SNC 3989 X, DOA: 30/12/2022 - KS

Dear En Qi,

Noted with thanks.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 31 December 2022 12:27 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: CLAIMS@PREMIUMAUTO.COM.SG
Subject: OD CLAIM FOR SNC 3989 X, DOA: 30/12/2022 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 5/1/2023 @10am. 24 Benoi Sector, S629857. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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