EzLyna (LKKAuto)

From: Pauline Tham pauline.tham@sq.cntaiping.com>

Sent: Tuesday, 27 June 2023 7:03 pm

To: EzLyna (LKKAuto); Adeline Chng; Claims Dept of CTI

Cc: Admin A

Subject: RE: {SEEK MANDATE} / OUR REF: SNM23D200024/C02/YN8477K/CHNGPW & YOUR

REF: CC6/CTI23000163/Kpa3, YN5644D, D.O.A 30/12/2022 -TPP DIRECT SETTLEMENT

Hi Ezlyna

Offer for loss of use to start from \$120.00 - \$150.00.

We agree with the rest of the proposed.

Please negotiate.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Wednesday, May 17, 2023 8:43 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / OUR REF: SNM23D200024/C02/YN8477K/CHNGPW & YOUR REF:

CC6/CTI23000163/Kpa3, YN5644D, D.O.A 30/12/2022 -TPP DIRECT SETTLEMENT

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Your ref: SNM23D200024/C02/YN8477K/CHNGPW

LKK ref: CC6/CTI23000163/Kpa3

Dear Adeline,

ACCIDENT INVOLVING YN8477K (CHINA TAIPING) AND YP5644D (TP) ON 30/12/2022

We refer to the above matter.

It is an accident scenario where OI accidentally released reverse gear, veh rolled back & hit onto TP's front portions. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "TSR Automotive Pte Ltd" at \$3,152.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 6,375.94	\$ 2,700.00 L/Sum
2. Loss of Use (3 days x \$200)	\$ 600.00	\$ 450.00 (3 days x \$150)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 6,977.94	<u>\$ 3,152.00</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 02/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, January 6, 2023 2:56 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Adeline Chng < adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com >; CS A Team <cs-a@lkkauto.com >; Hsiao Tong (LKKAuto) <chewht@lkkauto.com > Subject: OUR REF: SNM23D200024/C02/YN8477K/CHNGPW & YOUR REF: CC6/CTI23000163/Kpa3, YN5644D, D.O.A

30/12/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly assist on LKK DS YP5644D soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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