

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 5 January 2023 4:20 PM
To: admin-d; assignments; SUR
Cc: Hwang, Shiang Yi
Subject: RE: LKK/MC \ CMTD2300038/SYH - SLD8564Z | REQUEST FOR PRE-REPAIR INSPECTION FOR SFM 8138U DOA; 31.12.2022
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace

Sent: Thursday, January 5, 2023 4:18 PM

To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: LKK/MC \ CMTD2300038/SYH - SLD8564Z | REQUEST FOR PRE-REPAIR INSPECTION FOR SFM 8138U DOA; 31.12.2022

Without Prejudice

Our Reference: CMTD2300038/SYH

Your Reference: SFM8138U

Dear Szelin,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SFM8138U** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Thursday, January 5, 2023 4:13 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Jason <jason@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2300038/SYH - SLD8564Z | REQUEST FOR PRE-REPAIR INSPECTION FOR SFM 8138U DOA; 31.12.2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Without Prejudice

Dear Sir/Madam,

Please arrange (**LKK Auto Consultants - Marcus Chua**) to conduct the pre- repair survey.

Thank You

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, January 4, 2023 17:10
To: Siow Szelin <szelin.siow@fastechauto.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: PRI \ CMTD2300038/SYH - SLD8564Z | REQUEST FOR PRE-REPAIR INSPECTION FOR SFM 8138U DOA; 31.12.2022

Our Reference: CMTD2300038/SYH
Your Reference: SFM8138U

Date: 04/01/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
FASTECH AUTO PTE LTD

Dear Szelin,

ACCIDENT INVOLVING SLD8564Z & SFM8138U ON 31.12.22

We refer to your Notice of Accident dated 04/01/2023.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Siow Szelin <szelin.siow@fastechauto.com.sg>

Sent: Wednesday, January 4, 2023 2:37 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SFM 8138U DOA; 31.12.2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SLD 8564Z.](#)

Date of accident: [31/12/2022](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SFM 8138U.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.