

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG23000147/Upa3

19th January 2023

Chua Chiang Yong 892A Tampines Avenue 8 #07-24 SINGAPORE 521892

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ4974Y (AIG) AND SJE3088H AT/ALONG CIQ JOHOR BAHRU CUSTOMS ON 03/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJE3088H against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 28th January 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Ezlyna Eng Case Handler DID: 6841 6051

Email: ezlyna@lkkauto.com

*I am working from home from 19 & 20th January 2023 & 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Will be working in the office from 25th~27th January 2023.