

## EzLyna (LKKAUTO)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 5 May 2023 10:08 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: {SEEK MANDATE} /YR REF: SNM23D200769/C02/ CB7476T/LEEPG - Direct Settlement - Accident Involving CB7476T (OI : CTI - TBA) AND SMT2979D (TP : LKK REF - CC6/CTI23000144/Upa3) on 04/01/2023

[Strictly Confidential]

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,  
**Cecilia Lee**  
Claims Department

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, April 20, 2023 10:19 AM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} /YR REF: SNM23D200769/C02/ CB7476T/LEEPG - Direct Settlement - Accident Involving CB7476T (OI : CTI - TBA) AND SMT2979D (TP : LKK REF - CC6/CTI23000144/Upa3) on 04/01/2023

[Strictly Confidential]

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Your ref: SNM23D200769/C02/ CB7476T/LEEPG  
LKK ref : CC6/CTI23000144/Upa3

Dear Cecilia,

ACCIDENT INVOLVING CB7476T (CHINA TAIPING) AND SMT2979D (TP) ON 04/01/2023

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "J-Mart Motor Pte Ltd" at \$10,140.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 15,180.42	\$ 8,640.00 w/GST (L/Sum)
2. Loss of Rental (10 days x \$250)	\$ 2,500.00	\$ 1,500.00 (10 days x \$150)
<b>Total</b>	<b>\$ 17,680.42</b>	<b><u>\$10,140.00</u></b>

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Thursday, February 2, 2023 9:09 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM23D200769/C02/ CB7476T/LEEPG - Direct Settlement - Accident Involving CB7476T (OI : CTI - TBA) AND SMT2979D (TP : LKK REF - CC6/CTI23000144/Upa3) on 04/01/2023

[Strictly Confidential]

Hi LKK

Attached OI addendum SAS with correct DOA.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive  
Claims Department

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**From:** Cecilia Lee  
**Sent:** Tuesday, 31 January 2023 4:08 pm  
**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM23D200769/C02/ CB7476T/LEEPG - Direct Settlement - Accident Involving CB7476T (OI : CTI - TBA) AND SMT2979D (TP : LKK REF - CC6/CTI23000144/Upa3) on 04/01/2023

Hi Sir/Madam

Attached OI SAS. Password will be sent via separate email.

Thanks & Regards  
Cecilia Lee

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 31 January 2023 8:59 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving CB7476T (OI : CTI - TBA) AND SMT2979D (TP : LKK REF - CC6/CTI23000144/Upa3) on 04/01/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMT 2979D at M/s J-Mart Motor Pte Ltd - Defu Lane on 05/01/2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.  
Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)