

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 04.02.2023

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SMH 5185X / SDD 7572B ON 03.01.2023

We are the authorized repair workshop for the owner of motor vehicle no: **SMH 5185X**, which was involved in the captioned accident with your insured vehicle no: **SDD 7572B**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,804.00
2) Loss of Use (3 days x S\$ 60)	\$ 180.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 6,986.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) GIA Search Result             |
| c) Letter of Authorisation, etc... | d) GIA Report                    |
| e) Police Report                   | f) I/C & Driving Licence         |
| g) Insurance Certificate           | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For FASTECH AUTO PTE LTD



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, LIM Kok Poh ("the third party claimant")  
of 17 Fernvale close #06-34 Singapore 797478 (address),  
owner of SMH 5185X (vehicle no.) hereby authorize  
FASTECH AUTO PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SMH 5185X that was  
damaged pursuant to the accident which occurred on 03.01.2023 (date) along  
SIMS WAY SINGAPORE (location)  
involving vehicle no/s SDD 7572B ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 04 day of Jan (month) 20 23 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,402.00 (Repair Cost), S\$90.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SMH5185X that was damaged pursuant to the accident which occurred on 03/01/2023 (date) along (location) KPE TUNNEL involving vehicle no/s SDD7572B. This is pursuant to the inspection conducted on 05/01/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM KOK POH (LIN GUO BAO) (the third party claimant") of vehicle no. SMH5185X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMH5185X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of April (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 23323

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Date : 02.02.2023

Vehicle No : SMH 5185X

Make/Model : TOYOTA LEXUS CT200H

Chassis/Eng# :

Accident Date : 03.01.2023

Claim No :

Reference : 0123 23323

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 6300.00

E. & O. E.

Total : S\$ 6300.00

GST @ 8% : S\$ 504.00

*Amount Due* : **S\$ 6804.00**

  
for FASTECH AUTO PTE LTD

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SDD7572B

Date of Accident

04/01/2023 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **16/06/2022 - 15/06/2023**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **04/01/2023 16:55**

#### Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Monday, 17 April 2023 3:44 pm  
**To:** kfei@yahoo.com  
**Cc:** Admin A  
**Subject:** RE: TYPO ERROR ON THRID PARTY'S VEHICLE NUMBER / ACCIDENT INVOLVING SDD7572B (AIG) AND SMH5185X AT/ALONG KPE TUNNEL ON 03/01/2023

Dear Lim Kwong Fei,

We refer to the above matter.

My sincere apologies for the typo error on third party vehicle number. The correct vehicle number should be SMH5185X.

Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)  
**Sent:** Tuesday, January 17, 2023 5:04 PM  
**To:** kfei@yahoo.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SDD7572B (AIG) AND SNH5185X AT/ALONG KPE TUNNEL ON 03/01/2023

Dear Lim Kwong Fei,

Our Ref: CC6/AIG23000126/Upa3

### **ACCIDENT INVOLVING SDD7572B (AIG) AND SMH5185X AT/ALONG KPE TUNNEL ON 03/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMH5185X** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 16<sup>th</sup> January 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Jan 2023 10:24	<b>Clm Dtl Modified</b>	Claimant's Name: -> LIM KOK POH (LIN GUO BAO). Claimant's ID: -> S79 28714H.	[A] HOW MEI KWAN
2	05 Jan 2023 10:24	<b>Clm Veh Model Changed</b>	(202256) LEXUS CT200H 1.8 (A).	[A] HOW MEI KWAN
3	05 Jan 2023 10:24	<b>Clm Created</b>	Reg No: SMH5185X. Acct Date: 2023/01/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Jan 2023 10:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Jan 2023 10:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/01/16	[A] HOW MEI KWAN
6	05 Jan 2023 10:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Jan 2023 10:24	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Jan 2023 10:24	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	05 Jan 2023 10:24	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Jan 2023 10:24	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	09 Jan 2023 19:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
12	09 Jan 2023 19:10	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
13	11 Jan 2023 09:37	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	13 Jan 2023 09:20	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] MARCUS CHUA
15	17 Jan 2023 16:33	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Ezlyna
16	17 Jan 2023 16:34	<b>Video Downloaded</b>	Downloaded Video - Accident from TP	[A] Ezlyna
17	08 Feb 2023 16:16	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	08 Feb 2023 16:16	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	08 Feb 2023 16:16	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2011/05/12.	[A] JOANNE LEE KHANG MIN
20	08 Feb 2023 16:16	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	14 Feb 2023	<b>Adj Mandate Request</b>	Cur.Req:3494.00:Liability: 50% (BOLA 18) Conflicting Version on merging I ane. *Quantum: \$3,494.00 (all-in). Please refer to adjuster report for detail	[A] Ezlyna



AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	12:18 04 Apr 2023 06:27	Adj Next Rpt Changed	Is. *For your approval please. Next Rpt:Final Rpt.Due Date:2023/01/16. Mandate Remarks: please proceed with settlement @ \$3494.00 [COR-\$6804 LOU-\$180 @ 50% LTA-\$2.00] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
23	04 Apr 2023 06:27	Adj Mandate Set	Approved:3494.00:please proceed with settlement @ \$3494.00 [COR-\$6804 LOU-\$180 @ 50% LTA-\$2.00] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From     Date To     Audit Type  

#### ACTIVITY

No record

#### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2894200	06 Jan 2023 13:18:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMH5185X	SDD7572B	11.00
2896717	11 Jan 2023 09:45:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMH5185X	Syed-Yusoff, Saliha	xx.xx
2912304	08 Feb 2023 16:16:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH5185X	SDD7572B	11.00