

# Zero Gravity

2 Kaki Bukit Ave 2

#01-25 Kaki Bukit Autohub Singapore 417921

Tel: 67412845 Fax: 67412170

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02 Feb 2023

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD

#09-01

SINGAPORE 068897

Attention: Motor Claim Department

Dear Sirs / Madams,

RE: ACCIDENT INVOLVING VEHICLE(S) GBE4774Z/GBL9971B KPE TUNNEL ON  
30/12/2022

We understand that you are the insurer of vehicle GBL9971B.

I/We wish to inform you that my/our vehicle GBE4774Z have been completed repairs to my/our satisfaction by ZERO GRAVITY. I/We therefore propose to claim from you as follows:

|                                     |            |
|-------------------------------------|------------|
| 1. Cost of Repair                   | S\$4750.00 |
| 2. LTA Search fee                   | S\$26.75   |
| 3. Loss of Use (S\$120.00 X 7 days) | S\$840.00  |
| 4. Total                            | S\$5616.75 |

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

Zero Gravity

## LETTER OF AUTHORITY

ACCIDENT ON: 30/12/2022

INVOLVING VEHICLE(S) NO.: GBE4774Z / GBL9971B

AT/ALONG: KPE Tunnel

I, SM Airconditioning Pte Ltd. NRIC No/Co Reg. No.: 199603369M of  
63 Ubi Avenue 1 #04-06 Bourstead House Singapore 408937

Owner/Driver of motor vehicle registration no: GBE4774Z insured by

MS Income Insurance Limited under policy no: 5108546331-03 do hereby  
authorize m/s **Zero Gravity** ("my Repairer") of 2 Kaki Bukit Ave 2, # 01-25 Kaki Bukit  
Autohub, Singapore 417921, to act as my representative in my claim against my insurance  
and/or against the owner(s) / driver(s) of motor vehicle(s) registration no(s):  
GBL9971B in respect of the above-mentioned accident.

I also hereby authorize my repairer to proceed repair to my vehicle, give all further instructions  
on my behalf concerning the said claim and as such, all future correspondences should be  
addressed to my repairer.

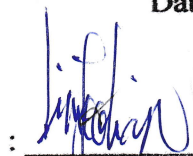
My repairer is further authorized to receive on my behalf monies claims, correspondence and  
to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any  
discharge voucher or any other documents in connection with this matter on and for my behalf.

I confirm that in the event of unsuccessful claim against the negligent party and/or my own  
insurer (if only under comprehensive cover) for the damages caused to my vehicle, I agree to  
pay for all the costs and incidentals incurred by my repairer.

I the above-mentioned vehicle owner/driver hereby affirm the above-mentioned statement to be  
true and correct.

Date this 30 day of 12 Year 2022

Signature :



(Company Stamp if applicable)

**SM AIRCONDITIONING PTE LTD**  
63 UBI AVE 1 #04-06 63@UBI SINGAPORE 408937  
TEL: 68440661 (2 LINES) FAX: 68410380  
REG: 199603369M

Full Name : LIM JOO LIAN

NRIC No : S255 2 266 D

Contact No : (HP) 9633 5121 (O) 68440661 (H)



# ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921  
Tel: +65 67412845 Fax No: +65 67412170  
Email: zero\_gravity@singnet.com.sg  
Reg.No.: 52888887X

## FINAL REPAIR BILL

No. : SO-000073

ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD  
#09-01  
SINGAPORE 068897

TEL : 63953836

FAX :

Your Ref. : GBL9971B  
Vehicle No. : GBE4774Z  
Make & Model : NISSAN NV200  
Chasis No. : VM20083335  
Engine No. : HR16040966D  
Accident Date : 30/12/2022  
Policy No. : 5108546331-03  
Date : 02/02/2023  
Page : 1 of 1

Thank you for your inquiry. We are pleased to submit our quote as follows:

| Item | Description | Qty | U/ Price<br>S\$ | Amount<br>S\$ |
|------|-------------|-----|-----------------|---------------|
| 1    | Lumpsum     | 1 X | 4,750.00        | 4,750.00      |

SINGAPORE DOLLAR FOUR THOUSAND SEVEN HUNDRED FIFTY ONLY

E. & O.E

Customer's Signature/Co. Stamp

ZERO GRAVITY

|                  |            |                 |
|------------------|------------|-----------------|
| <b>Total</b>     | <b>S\$</b> | <b>4,750.00</b> |
| <b>Discount</b>  | <b>S\$</b> | <b>0.00</b>     |
| <b>Net Total</b> | <b>S\$</b> | <b>4,750.00</b> |

Terms: C.O.D.

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 Dec 2022 / 17:39:42

Receipt Date/Time : 30 Dec 2022 / 17:39:42

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221230-004008

Previous Receipt No. :

| S/N   | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - GBL9971B              |   |                               |                        |                              |
| As at 30 Dec 2022/11:39:00                          |   |                               |                        |                              |
| Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD. |   |                               |                        |                              |
| 1   | Insurance Enquiry - GBL9971B<br>Enquiry Fee<br>20221230173812639156 | 25.00                         | 1.75                   | 26.75                        |
| <b>Sub-Total</b>                                    |   | 25.00                         | 1.75                   | 26.75                        |
| <b>Total Before Rounding</b>                        |   | 25.00                         | 1.75                   | 26.75                        |
| <b>Rounding Difference</b>                          |   |                               |                        | 0.00                         |
| <b>Total Amount Payable</b>                         |   |                               |                        | 26.75                        |
| Paid By   |   |                               |                        |                              |
| 426588XXXXXX5595                                    |   | eNETS Credit Card             |                        | 26.75                        |
| Total   |   |                               |                        | 26.75                        |
| Cash Change   |   |                               |                        | 0.00                         |
| Tendered Amount                                     |   |                               |                        | 26.75                        |
| Excess Refundable Amount                            |   |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 9 March 2023 10:27 am  
**To:** sean@shariot.com; yeo\_fu\_kiang@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBL9971B (ALLIANZ) AND GBE4774Z AT/ALONG NEAR 1 LOR TA HAR, KPE (ECP) TOWARDS CITY ON 30/12/2022

### M/S AUTOBAHN RENT A CAR PTE LTD

Dear Sir/Madam,

**You Ref: GBL9971B**

**Our Ref: CC4/AIS23000117/Uya3q2**

**ACCIDENT INVOLVING GBL9971B (ALLIANZ) AND GBE4774Z AT/ALONG NEAR 1 LOR TA HAR, KPE (ECP) TOWARDS CITY ON 30/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **GBE4774Z** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg) or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me.

Thank you.

\*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Zero Gravity <zero\_gravity@singnet.com.sg>  
**Sent:** Monday, 3 July 2023 4:34 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: E-VOUCHER / OFFER / LOD GBE4774Z YOUR REF GBL9971B  
**Attachments:** LETTER OF AUTHORITY - GBE4774Z.pdf

Dear Ezlyna/Admin,

Kindly find the attachment & following Bank Details.

Account Name: ZERO GRAVITY  
Bank Name: OCBC BANK  
Bank Account No.: 512-074923-001  
Bank Branch: KATONG BRANCH  
Bank No: 7339  
Swift Code: OCBCSGSG

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax: 67412170

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**From:** EzLyna (LKKAUTO) [mailto:ezlyna@lkkauto.com]  
**Sent:** Monday, 3 July, 2023 12:04 PM  
**To:** Zero Gravity <zero\_gravity@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: E-VOUCHER / OFFER / LOD GBE4774Z YOUR REF GBL9971B

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$5,336.75** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the Letter of Authorization / Warrant to Act and your Bank details for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **30-Dec-2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

**\*Kindly provide BANK DETAILS to effect payment.**

Thank you.

Warmest Regards,  
Ezlyna  
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

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**From:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Sent:** Wednesday, June 28, 2023 6:33 PM  
**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / LOD GBE4774Z YOUR REF GBL9971B

Dear Hsiao Tong/Lyna,

We would like to accept offer. Kindly let us have the DV form

Thanks & Best regards

Have a nice day!

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** EzLyna (LKKAuto) [<mailto:ezlyna@lkkauto.com>]  
**Sent:** Wednesday, 28 June, 2023 2:35 PM  
**To:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: OFFER / LOD GBE4774Z YOUR REF GBL9971B



## Without Prejudice

Dear Sylvie,

We refer to the above matter.

We have our principal's instruction to offer as follows:-

|                                |                    |
|--------------------------------|--------------------|
| 1. Cost of Repair              | \$ 4,750.00        |
| 2. Loss of Use (7 days x \$80) | \$ 560.00          |
| 3. LTA/GIA Search Fee          | \$ 26.75           |
| <b>Total</b>                   | <b>\$ 5,336.75</b> |

Pls confirm acceptance & E-voucher will follow shortly. Thank you.

With warmest regards,  
Ezlyna

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**From:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>

**Sent:** Monday, May 22, 2023 2:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LOD GBE4774Z YOUR REF GBL9971B

Dear Hsiao Tong/Lyna,

This email is a reminder in regards to the LOD documents that we had sent you on 02 February 2023. There has been no update from your side.

I know that you are busy, so just floating this to the top of your inbox in case you missed it.

It would be really helpful if you could get back to us as soon as possible.

Thanks & Best regards

Have a nice day!

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** Zero Gravity [[mailto:zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)]

**Sent:** Wednesday, 8 March, 2023 9:45 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'EzLyna (LKKAuto)' <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

Cc: 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: LOD GBE4774Z YOUR REF GBL9971B

Dear Hsiao Tong/Lyna,

This email is a reminder in regards to the LOD documents that we had sent you on 02 February 2023. There has been no update from your side.

I know that you are busy, so just floating this to the top of your inbox in case you missed it.

It would be really helpful if you could get back to us as soon as possible.

Thanks & Best regards

Have a nice day!

Sylvie  
Zero Gravity  
2 Kaki Bukit Ave 2 #01-25 Kaki Bukit Autohub  
Singapore 417921  
Tel: 6741 2845/6747 7100  
Fax:67412170

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, 10 February, 2023 3:14 PM

**To:** Zero Gravity <[zero\\_gravity@singnet.com.sg](mailto:zero_gravity@singnet.com.sg)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: LOD GBE4774Z YOUR REF GBL9971B

Without Prejudice

Dear Sirs,

We are pending mandate approval from our principal.

Hi Lyna,

Pls assist to follow up. Thanks.

## Claim Audit

| AUDIT TRAIL |                   |                              |   |                  |
|-------------|-------------------|------------------------------|---|------------------|
| No.         | On                | Audit                        | Remarks   | By               |
| 1           | 04 Jan 2023 19:01 | <b>Clm Dtl Modified</b>      | Insured Name: -> Autobahn Rent A Car Pte Ltd. Insured ID: -> 201607970Z. Claimant's Name: -> SM AIR CONDITIONING PTE LTD. Claimant's ID: -> 199603369M.   | [A] HOW MEI KWAN |
| 2           | 04 Jan 2023 19:01 | <b>Clm Veh Model Changed</b> | (205594) NISSAN NV200 1.6 (A).  | [A] HOW MEI KWAN |
| 3           | 04 Jan 2023 19:01 | <b>Clm Created</b>           | Reg No: GBE4774Z. Policy No: SP2001805754. Acct Date: 2022/12/30. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Zero Gravity (Kaki Bukit) | [A] HOW MEI KWAN |
| 4           | 04 Jan 2023 19:01 | <b>Adj Co Assigned</b>       | LKK Auto Consultants Pte Ltd (HQ):  | [A] HOW MEI KWAN |
| 5           | 04 Jan 2023 19:01 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2023/01/13  | [A] HOW MEI KWAN |
| 6           | 04 Jan 2023 19:01 | <b>Adj Mandate Set</b>       | Approved:0.00,Reinsp:Adj decides.   | [A] HOW MEI KWAN |
| 7           | 04 Jan 2023 19:02 | <b>Adj Adjuster Assigned</b> | [None] -> MARCUS CHUA   | [A] HOW MEI KWAN |
| 8           | 18 Jan 2023 10:03 | <b>Adj Mandate Request</b>   | Cur.Req:0.00:Liability: 100% (BOLA 28) *Quantum: \$5,789.95 (all-in). Please refer to TP_Mandate_IA & TP_Estimate_Marked_Final. *For your approval please.  | [A] Ezlyna       |
| 9           | 23 May 2023 16:50 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2023/01/13  | [I] Faiz Rosli   |
| 10          | 23 May 2023 16:50 | <b>Adj Mandate Set</b>       | Approved:5789.95.   | [I] Faiz Rosli   |

Date From   Date To   Audit Type  

### ACTIVITY

No record

| Merimen Billing for this case - Transaction History |                      |                   |          |  |  |          |                             |        |
|---|----------------------|-------------------|----------|--|--|----------|-----------------------------|--------|
| Bill Ref No   | Bill Date            | Bill Type         | Acc Type | Acc Name                                   | Co Name (Branch)                           | Ref 1    | Ref 2                       | Amount |
| 2893110   | 04 Jan 2023 19:01:57 | TP Case (Insurer) | Motor    | Allianz Insurance Singapore Pte. Ltd. (HQ) | Allianz Insurance Singapore Pte. Ltd. (HQ) | GBE4774Z | AUTOBAHN RENT A CAR PTE LTD | xx.xx  |

