



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG23000115/PA3 (SME5670C)

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0013/2023/NH Our Ref

30-May-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMQ 7525 M - Audi Q3 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SMQ 7525 M**, claimant, **Ms. Koo Yi Khim**, please find the related document per attached.

1. A copy of the Original invoice no. 85018675 – S\$ 3,457.30.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 400.00 (S\$ 100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMQ 7525 M

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, KOO YI KHIM (the third party claimant) of 12Q CHANCERY HILL RD
CHANCERY HILL VILLAS, S 307403 (address), owner of SMQ7525M (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMQ7525M that was damaged pursuant to the accident which occurred on 31/12/2022
(date) along SHAW CENTRE (CARPARK) (location) involving vehicle no/s
SME5670C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 04 (day) of JAN (month) 2023 (year)

Kooyik

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 3457.30 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SMQ7525M that was damaged pursuant to the accident which occurred on 31/12/2022 (date) along SHAW CENTRE CARPARK (location) involving vehicle no/s SME5670C. This is pursuant to the inspection conducted on 10/1/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KOO YI KHIM ("the third party claimant") of vehicle no. SMQ7525M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMQ7525M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of JULY (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:08

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018675	Account: A0006 (T 0)
	Date : 25/05/2023	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SMQ7525M	
	Term : 30	
Regn No: SMQ7525M (V 44889)	Regn Date: 29/11/2019	Mileage: 41243 WIP No.: 57643
Model: Q3 1.4 TFSI S tronic F3BACK	Chassis: WAUZZZF34L1025806	Engine: CZD 887132 Dept: u
You have been assisted by :- UB-Tony Foong (33)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR FRONT BUMPER AND RHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A83A807061 4W3	FR.SPOILER	1.00	426.00	340.80
X	A83A807682 9B9	GRILL	1.00	170.50	136.40
X	A83A853717 4W3	COVER	1.00	282.50	226.00
X	A83A853718 4W3	COVER	1.00	282.50	226.00

Parts 929.20
Labour 0.00
Sublet 2,272.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,201.20
8% GST 256.10
Grand Total 3,457.30



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

RA 013723 2023-02.

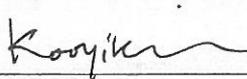
Hirer's Name Koo Yi Ichim		Date of Birth 24/3/79	Passport/ Nric No. S7980819/I	Nationality
Address 120 Chancery Hill Road		Occupation	Driving Licence No. As Above	Date of Expiry Life.
	Postal Code 307403	Contact No	Mobile Phone No. 81612010	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

CHECK OUT	Date 27.2.23	Time 9.20am	Mileage 1/4 KM	E 1/4 1/2 3/4 F
	27.2.23			
CHECK IN	Date 3.3.23	Time 11.58am	Mileage 1/4 KM	Remarks Kooyikhim@gmail.com

- IMPORTANT NOTES:-**
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
 - No refund will be given for vehicle that returns early.
 - Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
 - Third Party Liability - First \$2000 for any Third Party Accident Claim.
 - Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
 - Hirer is responsible for all parking fines & traffic summons.
 - Extension:- One day's advance notice is required otherwise no extension will be allowed.
 - Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
 - Vehicle returned after office hour will be charged to the next working day.
 - Hourly extension is charged at 1/5 of the daily rate.
 - As preventive maintenance, please check water & engine oil daily.
 - Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
 - For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
 - Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4	@ 100	400
DISCOUNT			
GST @ 3% GST			
TOTAL			400
EXTENSION			M106510
RC030021 2023-03			
Audi/Tony SMD 750M			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

 Hirer's Signature	_____ Joint Hirer's/ Guarantor's Signature	 for CHAN'S & SONS ENTERPRISE
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VEHICLE NO. SND 8936K	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice

chan's

www.chans.com.sg
CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M
 363 Sembawang Road, Goodlink Park,
 Singapore - 758379
 Email: admin@chans.com.sg

Tax Invoice No:
INV0300612023-03

Dated:
March 3, 2023

Rental Agreement No:
RA 013723 2023-02

Terms of Payment:
Due upon receipt

Customer Reference:
SMQ7525M

Notes:
SMQ7525M

Customer Details
KOO YI KHIM
 NO.12Q CHANCERY HILL ROAD Singapore 307403

Executive Name: AUDI TONY

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SND8936K		2023-02-27	2023-03-03	4 Days	92.59	370.37
							370.37

GST 8% (8%) 29.63

Amount in words : Four Hundred Singapore Dollar (SGD)	Total (SGD)	400.00
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Declaration:
 Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
 No signature is required.**

Income Terms
 Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 030021 2023-03
Date : 03/03/2023

Customer Details

KOO YI KHIM
NO.12Q CHANCERY HILL ROAD Singapore - 307403
Phone no: 81612010
IC: SXXXX819I

Particulars	Price (SGD)
Invoice # INV 30061 2023-03 Date # 03/03/2023 Car Plate No: SND8936K	400.00
Paid amount:	400.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: M106510 Cheque Date:03/03/2023 Amount (in Words) : Four Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SME5670C

Date of Accident

31/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **04/10/2022 - 03/10/2023**

Requested By **WONG KHONG SENG (PREMIU...**

Requested Date **03/01/2023 09:06**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 12 January 2023 11:33 AM
To: sjain@ofi.com
Subject: ACCIDENT INVOLVING SME5670C(AIG) AND SMQ7525M AT/ ALONG SHAW CENTRE CAR PARK ON 31/12/2022

SANDEEP KUMAR JAIN [By Email Only]

Dear Sir/Madam,

Our Ref: CC3/AIG23000115/pa3

You Ref: SME5670C

ACCIDENT INVOLVING SME5670C(AIG) AND SMQ7525M AT/ ALONG SHAW CENTRE CAR PARK ON 31/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMQ7525M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Jan 2023 18:45	Clm Dtl Modified	Claimant's Name: -> KOO YI KHIM. Claimant's ID: -> SXXXX819I.	[A] HOW MEI KWAN
2	04 Jan 2023 18:45	Clm Veh Model Changed	(203438) AUDI Q3 1.4 TFSI (A).	[A] HOW MEI KWAN
3	04 Jan 2023 18:45	Clm Created	Reg No: SMQ7525M. Acct Date: 2022/12/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Jan 2023 18:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Jan 2023 18:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/13	[A] HOW MEI KWAN
6	04 Jan 2023 18:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Jan 2023 18:45	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Jan 2023 18:45	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Jan 2023 18:50	Label Added	(23):Express.	[A] HOW MEI KWAN
10	04 Jan 2023 18:50	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	09 Jan 2023 11:36	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	11 Jan 2023 08:00	Clm Registration Modified	Acct Time:10:00:00->22:00:00.	[I] AIG OneClaim Integration User
13	13 Jun 2023 10:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	13 Jun 2023 10:45	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	13 Jun 2023 10:45	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/29.	[A] JOANNE LEE KHANG MIN
16	13 Jun 2023 10:45	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	14 Jun 2023 08:08	Adj Mandate Request	Cur Req:3859.30:Liability: 100%(B23) *Quantum: \$ 3,859.30(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	06 Jul 2023 11:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/13. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
19	06 Jul 2023 11:24	Adj Mandate Set	Approved:3859.30:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY
[05/01/2023 11:45] HOW MEI KWAN: OINR. To send out first letter. (via email only)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2893101	04 Jan 2023 18:54:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ7525M	SME5670C	11.00
2894778	08 Jan 2023 13:11:15	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMQ7525M	HOW MEI KWAN	xx.xx

2979796	13 Jun 2023 10:45:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ7525M	SME5670C	11.00
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