

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

13/1/2023

Attn: Ezlyna
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBE4448R (1251) Your Ref : -

Dear Sir,

VEHICLE # : GBE4448R
ACCIDENT INVOLVING : GBE4448R & GBG503E ALONG 26 GUL WAY ON 4/1/23

COST OF REPAIR	\$1,563.04	(As agreed)
LOSS OF USE	\$420.00	{2 work days + 1 day prs} x \$140
LTA & GIA SEARCH	\$2.00	

COST OF REPAIR ADD GST 8% \$125.04

TOTAL \$2,110.08

Two Thousand One Hundred Ten Singapore Dollars and Eight Cents
Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 4/1/2023 INVOLVING GBE4448R GBG503E

ALONG / AT

26 GUL WAY

I/We SML ENGINEERING & HARDWARE TRADING (NRIC No. 53064696W)

of 5 SUNGEI KADUT WAY S(728781)

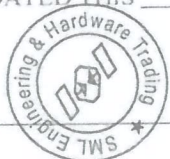
1. The owner of motor vehicle no. GBE4448R hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

x

Signature of owner

(Company's stamp – if any)

DATED THIS _____ DAY OF 4/1/2023



Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, RYDER AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS\$1,688.08 (Repair Cost), SS\$200.00 (Loss of Use/Rental), SS\$2.00 (Disbursement) for vehicle no. GBE4448R that was damaged pursuant to the accident which occurred on 04/01/2023 (date) along GUL CIRCLE (location) involving vehicle no/s GBG503E. This is pursuant to the inspection conducted on 05/01/2023 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SML ENGINEERING & HARDWARE TRADING (the third party claimant”) of vehicle no. GBE4448R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBE4448R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 3 (month) 2023 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

13/1/2023

Attn: Ezlyna
Motor Claims Dept

TAX INVOICE

Our Ref : GBE4448R (1251) Your Ref : -

Dear Sir,

VEHICLE # : GBE4448R
ACCIDENT INVOLVING : GBE4448R & GBG503E ALONG 26 GUL WAY ON 4/1/23

COST OF REPAIR \$1,563.04 (As agreed)

COST OF REPAIR ADD GST 8% \$125.04

TOTAL \$1,688.08

One Thousand Six Hundred Eighty-Eight Singapore Dollars and Eight Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBG503E

Date of Accident

04/01/2023



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **29/05/2022 - 28/05/2023**

Requested By **ZEPH CHAN (Ryder Auto Pte Ltd)**

Requested Date **04/01/2023 16:32**

Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 2 March 2023 12:15 PM
To: hr@qmtsafety.com; hlfewong@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBG503E (AIG) AND GBE4448R AT/ALONG GUL CIRCLE ON 04/01/2023

M/S QMT INDUSTRIAL & SAFETY PTE LTD

Dear Heng Lee Wong & Person In Charge,

Our Ref: CC6/AIG23000111/Uya3

ACCIDENT INVOLVING GBG503E (AIG) AND GBE4448R AT/ALONG GUL CIRCLE ON 04/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBE4448R** against your insurance policy.

Based on the accident report and video footage, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler



LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Jan 2023 17:58	Clm Dtl Modified	Claimant's Name: -> SML ENGINEERING & HARDWARE TRADING,, Claimant's ID: -> 53064696W.	[A] HOW MEI KWAN
2	04 Jan 2023 17:58	Clm Veh Model Changed	(202059) NISSAN NV200 1.5 D MT ABS AIRBAG 2WD 6DR (A).	[A] HOW MEI KWAN
3	04 Jan 2023 17:58	Clm Created	Reg No: GBE4448R, Acct Date: 2023/01/04, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Ryder Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	04 Jan 2023 17:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Jan 2023 17:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/13	[A] HOW MEI KWAN
6	04 Jan 2023 17:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Jan 2023 17:58	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Jan 2023 17:58	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Jan 2023 18:00	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Jan 2023 18:00	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	05 Jan 2023 18:47	Adj Adjuster Assigned	ADRIAN LING -> MARCUS CHUA	[A] HOW MEI KWAN
12	03 Feb 2023 08:00	Clm Registration Modified	Acct Time:00:00:00->14:00:00.	[I] AIG OneClaim Integration User
13	07 Feb 2023 22:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	07 Feb 2023 22:41	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	07 Feb 2023 22:41	Clm Dtl Modified	JPJ Reg. Date: -> 2015/12/05.	[A] JOANNE LEE KHANG MIN
16	07 Feb 2023 22:41	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	02 Mar 2023 13:10	Adj Mandate Request	Cur.Req:1930.08:Liability: 100% (BOLA 22) While reversing to exit, OI collided onto TP parked veh. *Quantum: \$1,903.08 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
18	07 Mar 2023 11:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/01/13	[I] Lee, Ming-Yao
19	07 Mar 2023 11:37	Adj Mandate Set	Approved:1930.08.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2893073	04 Jan 2023 18:06:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBE4448R	GBG503E	11.00
2911732	07 Feb 2023 22:41:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBE4448R	GBG503E	11.00