## Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 4 January 2023 9:02 AM

**To:** PBSP; SUR; assignments

**Cc:** Chua Kee Sin

Subject: RE: OUR REF: SNM22D209376/C02/SMW158D/TANCHC & YOUR REF: SLA7959R, D.O.A

29/12/2022 -TO CONDUCT PRS & REVERT ON LIABILITY

#### WITHOUT PREJUDICE

Dear Cindy,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Wednesday, 4 January 2023 8:29 am

**To:** Jacqueline Tan < jacqueline.tan@sg.cntaiping.com> **Cc:** Chua Kee Sin < chua.kee.sin@simedarby.com.sg>

Subject: RE: OUR REF: SNM22D209376/C02/SMW158D/TANCHC & YOUR REF: SLA7959R, D.O.A 29/12/2022 -TO

**CONDUCT PRS & REVERT ON LIABILITY** 

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

Please proceed to use a common surveyor below as the SJE.

Mohd Taufikh (LKK)

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Thank you.

Best regard, Cindy

**Bodyshop** 

**BMW** 

Performance Motors Ltd

DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

**Sent:** Tuesday, 3 January 2023 7:29 pm **To:** PBSP <pml-pbsp@simedarby.com.sg>

Cc: Chua Kee Sin < chua.kee.sin@simedarby.com.sg>

Subject: RE: OUR REF: SNM22D209376/C02/SMW158D/TANCHC & YOUR REF: SLA7959R, D.O.A 29/12/2022 -TO

**CONDUCT PRS & REVERT ON LIABILITY** 

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

#### Without Prejudice

Our reference: SNM22D209376/C02/SMW158D/TANCHC

Your reference: SLA7959R

Dear Sirs,

ACCIDENT INVOLVING SMW158D & SLA7959RON 29/12/2022

We refer to your email.

## Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

### Thank you.

Regards,

# Jacqueline Tan

Senior Executive

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 3 January 2023 7:25 pm

To: 'PBSP' <pml-pbsp@simedarby.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Chua Kee Sin < chua.kee.sin@simedarby.com.sg>

Subject: OUR REF: SNM22D209376/C02/SMW158D/TANCHC & YOUR REF: SLA7959R, D.O.A 29/12/2022 -TO CONDUCT

PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jacqueline,

Please refer to the above subject.

Kindly conduct PRS SLA7959R & revert liability soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

#### \*Kindly quote our claim reference number when replying.\*

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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