

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 28 March 2023 12:11 PM
To: 'Claims'
Cc: Admin A
Subject: RE: UNABLE TO CONSIDER CLAIM / URGENT - ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

Without Prejudice

Dear Tony/Siti,

We refer to the above matter and our tele conversation with Mr Tony on 27.03.2023.

As your client is unable to provide substantial evidence to support his/her claim against our insured. We are unable to consider this claim.

Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAUTO)
Sent: Tuesday, February 28, 2023 11:44 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: URGENT - ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

Dear Siti,

Pls call me back regarding this case (lunch break till 1pm). Thank you.

With warmest regards,
Ezlyna

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 24 February 2023 9:52 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: URGENT - ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3
Importance: High

Good morning Lyna,

Kindly update us on the status of this case.

Did you managed to talk to your insured?

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

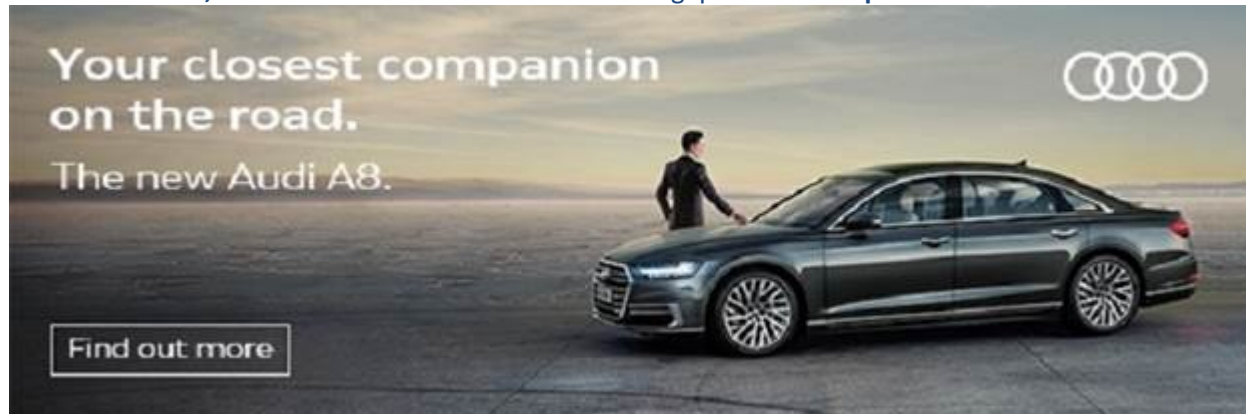
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 23 February 2023 11:06 AM

To: 'EzLyna (LKKAuto)' <ezlyna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

Dear Lyna,

Kindly update us on the status of this case.

Did you managed to talk to your insured?

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 21 February 2023 9:51 AM

To: 'EzLyna (LKKAUTO)' <ezlyna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

Good morning Lyna,

Kindly update us on the status of this case.

Did you managed to talk to your insured?

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

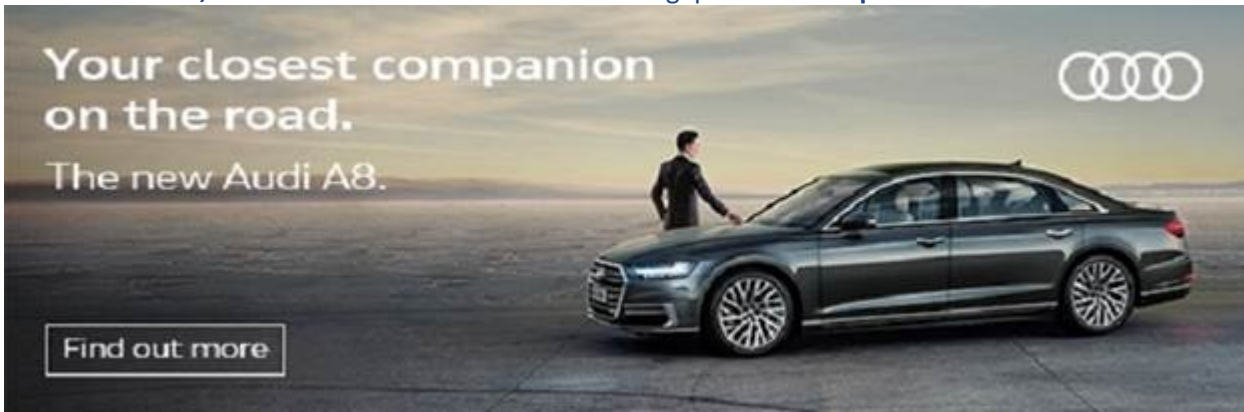
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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 20 February 2023 12:19 PM
To: 'EzLyna (LKKAuto)' <ezlyna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

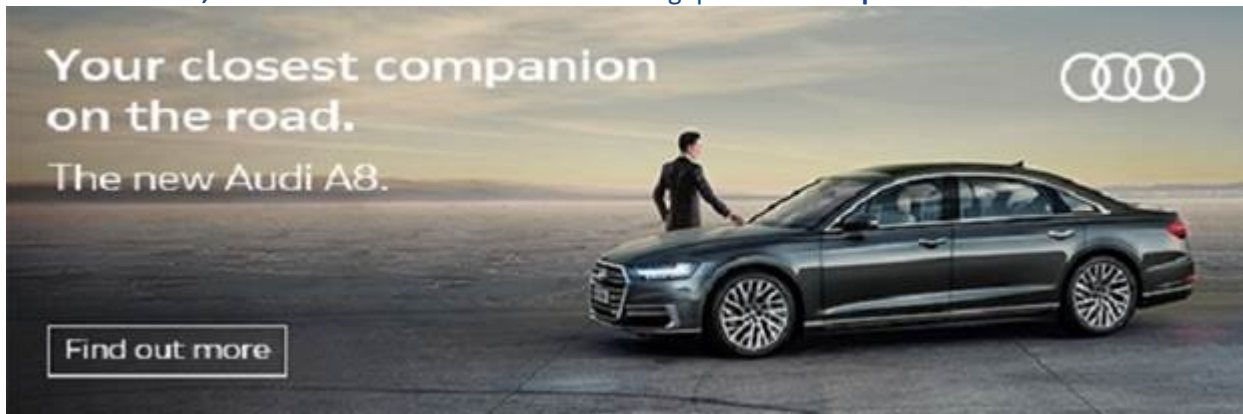
Dearv Lyna,

Did you managed to talk to the insured pertaining to this case?

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

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From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 16 February 2023 12:24 PM
To: 'EzLyna (LKKAuto)' <ezlyna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

Dear Lyna,

Your insured statement is the substantial evidence.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

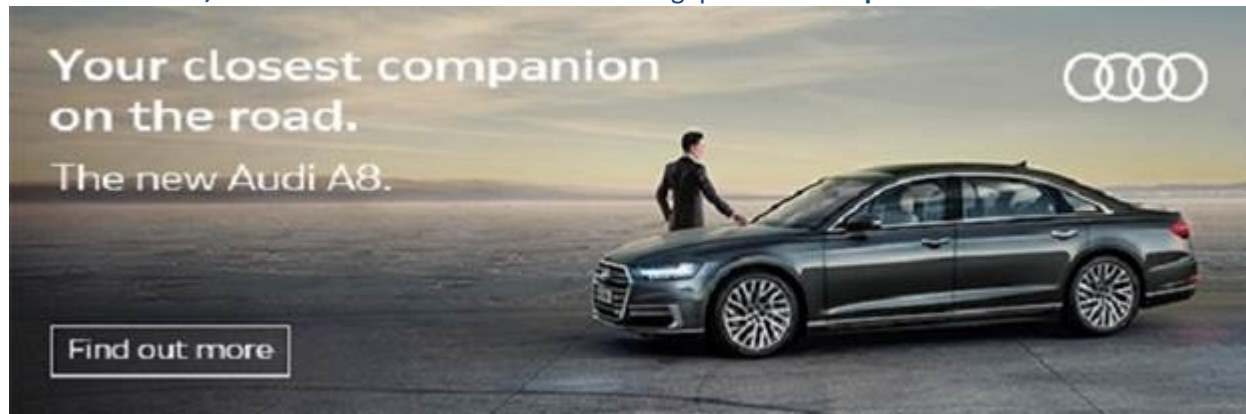
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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Thursday, 16 February 2023 10:01 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: CC3/AIG23000071/pa3

Dear Siti,

We refer to your email below.

We have our principal's instruction to request evidence to support your client's claim as accident happened on 21.08.2022.

Thank you.

With warmest regards,
Ezlyna

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, February 15, 2023 10:20 AM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SLP 9489 M & YOUR INSURED SMS 514 E ON 21/08/2022 - TF *** LKK REF: