

NATIONAL Assessment Centre Services		Job Description	Date & Time Completed	Done by
Date In: 03/11/2022	20:03	SAS e-filing		
Ref No: N138/11/2009061/1		E-mail (within 3hrs, A/C 2hrs)		
Vali No: SGA 27881		1-Motor Claim Form		
D.O.A: 22/11/2022	11/30	1-Motor W/O (within: 02 hrs, 72 hrs)		
00 <del>75</del> Reporting Only		1-Photo Uploaded		
		Assessment/Survey Report		
		Ass't Report by Fax / Hand to Owner/Whsp		

General Remarks: \_\_\_\_\_  
 ( ) Walk-In Customer : Customer's information strictly Confidential & Strictly NO refer of repeat.  
 ( ) Total Loss Case : to e-mail Insurer URGENTLY.  
 Drive-In ( ) / Towed-In ( ) ; Invoice: YES ( ) / NO ( ) ; Towing Co: ( )

*Injury :*

[illegible]

Invoice Preparation Checklist	
1) AR: Accident Reporting (\$30)	
2) DA: Damage Assessment (\$100)	INC (\$50)
3) TP: Towing Fee	\$10/\$45
4) PT: Follow-Through Survey	\$150
5) FT: Follow-Through Survey (Resurvey)	\$30
Excluding accident INC Daily Cover (10 hrs 2023)	
6) TR: Re-inspection	\$75
7) NI: New DA + SMRT Survey	\$140
8) NIUC Additional Services:	
DN:	
*NB: Courtesy Car / Tot Allowance	\$5
*NB: Repair Coordination	\$10
*NB: Post Repair Inspection	\$25
*NB: DV / Collect Excess Coordination	\$5
TZ (NIUC): TP (Inc INC) replaces INC	\$10
9) NIUC: 1200s Monthly	10
Inc/pts dated	Fee Charged
Inc/pts dated	Fee Charged

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date of Submission	03/01/2023 20:03 (SGT)
Reported by	Driver
Date of Accident	27/11/2022 11:30 (SGT)
Exact Location of Accident	Maju Ave, Singapore
Additional Location Information	OPEN SPACE CAR PARK
Country/State of Loss	Singapore

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGA2788J
INSURED/POLICYHOLDER	
Is company?	No
Name Of Registered Owner	CHOO CHIEW MOOI
NRIC No	SXXXX028A
Email Address	jovinan.jm@gmail.com
Mobile Phone No	(Phone) +65-91696020
Alternative Phone No	-

### VEHICLE PARTICULARS

Manufacturer	Toyota
Model	C-hr
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Reporting only
Vehicle Category	Private car
Transmission	Auto
CC	1797

### INSURANCE COMPANY

Name of Insurance Company	AIG Asia Pacific Insurance Pte. Ltd.
Policy Number / Cover Note Number	2070080287-02

### DRIVER

Name of Driver	JOVINA NEO JIA MIN
NRIC No	SXXXX021G
Date Of Birth	24/02/1996
Occupation	Indoor

Date Of Driving Pass .....	20/08/2015
Driving experience .....	7 YEARS AND 3 MONTHS
Gender .....	Female
Mobile Number .....	(Phone) +65-97224600
Alt. Phone Number .....	-
Email Address .....	jovinan.jm@gmail.com
Address .....	BLK 345 TAMPINES STREET 33 #04-358
Address complement .....	-
Postcode .....	520345
Is the driver the policyholder? .....	No
If No, Relationship of the Driver with the Insured .....	Child
Does Driver Own Other Vehicles? .....	No
Vehicle Registration Number of Other Vehicle Owned by Driver .....	-
Insurance Company of Other Vehicle Owned by Driver .....	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident .....	No Collision
Weather Conditions .....	AFTER RAIN
Road Surface .....	Wet

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Number of vehicles involved in the accident .....	2
Was anybody injured in the Accident? .....	No
Was any injured conveyed to hospital by ambulance? .....	-
Was any other vehicle or property damaged? .....	Yes
Number of Passengers (Including Driver) .....	3
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? .....	No
Translator's name .....	-
Translator's ID .....	-
Translator's phone number .....	-
Translator's email .....	-
Original language used in the statement .....	-

#### PASSENGER 1

Name .....	JAYVEN
Gender .....	Male

#### PASSENGER 2

Name .....	JAYCIA
Gender .....	Female

#### DETAILS OF POLICE ACTION

Was the accident reported to the police? .....	Yes
Police Station Name .....	Traffic Police
Police Station Phone No .....	(Phone) +65-65470000
Alt. Police Station Phone No .....	(Fax) +65-65474900
Police Station Address .....	10 Ubi Avenue 3 Singapore 408865
Was notice of intended Prosecution given? .....	No
If yes, against whom? .....	-

#### CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO POLICE REPORT T/20211128/7035

#### ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No

## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number .....	GBL308B
Vehicle Manufacturer .....	-
Vehicle Model .....	-
Vehicle Variant .....	-
Vehicle Colour .....	-
Vehicle Category .....	Commercial vehicle
Name of Driver .....	-
Contact Number .....	-
Address .....	-
Address complement .....	-
Postcode .....	-
Insurance Company Name .....	-
Nature Of Damage .....	-
Details of property damaged in accident .....	-
No. Of Passenger (Including Driver) .....	-

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

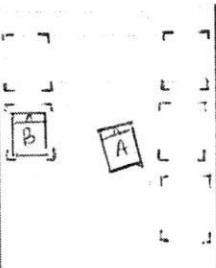
Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

#### Sketch Plan

Main Avenue (Open Carport)



Vehicle A

SGA 2788J

Vehicle B

GBL 308B

Describe Circumstances of the Accident

Refer to Police Report : 7/2022/128 / 7035

**Declaration**

We declare the foregoing particulars are true in every respect.

Policy holder's Signature / Date &  
Time

Driver's Signature (if driver is not the policy holder) / Date  
& Time

Witnessed by Reporting Centre  
Personnel





**SINGAPORE  
POLICE FORCE**



T/20221128/7035

1 of 3

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

Report No. T/20221128/7035

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 28/11/2022 13:18	Vide Report No.:	Station Diary No.:
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**Informant's Particulars**

Name of Informant: JOVINA NEO JIA MIN			Address: 345 TAMPINES STREET 33 #04-358 SINGAPORE 520345	
ID Type / ID No.: NRIC NO / S9607021G			Contact No.: Home/Office:	Mobile: 97224600
Nationality: SINGAPORE CITIZEN			Email: jovinan.jm@gmail.com	
Sex: Female	Age: 26	Date of Birth: 24/02/1996	Type of Informant: Driver	
Race: Chinese			Language: English	Institution / School Name:
Occupation: Lash technician			Driving Licence Information: Class:	Date of Expiry:

**General Information of the Accident**

Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 27/11/2022 11:30	Type of Location:
Location:  MAJU AVENUE				
Weather:		Road Surface:	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume:	
Type of Collision:				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Conditio	No of
SGA2788J	Car					0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20221128/7035

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

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Report No. T/20221128/7035

**CONTINUATION OF REPORT**

Driver				
Name	JOVINA NEO JIA MIN		ID No.	S9607021G
Related Vehicle	SGA2788J (Car)		Contact No.	97224600
Hospital/Clinic	NIL		Class of Driving Licence & Expiry	Class: NIL Date of Expiry: NIL
Date	NIL		Date	NIL
No. of Days granted Medical Leave	NIL		Degree of	NIL

Brief Details.

On the above stated date and time , I was reversing my vehicle into a parking lot when a lady came knocking at my window and shouted that I hit onto her vehicle .

I immediately stopped my vehicle and went out to check on both of our vehicles . After I saw the huge gap between our vehicles , I argued that my car would not even touch hers even if I were to reversed fully into the parking lot . She then pointed at my old damage from my front left bumper months ago and insisted that this was the damage caused as there were no visible damage or dent on her vehicle .

After I managed to convince her and show her proof from my phone's photo gallery that the damage on my vehicle's front left portion was my old damage months ago . She kept quiet and walked away to call her husband and told me her husband will contact me and quote me for the repair the next day . I suspect something fishy so I did not wish to argue further. We then exchange particulars and left the scene .

The next morning , I receive a quotation of \$1032.55 inclusive of GST from a workshop called City Auto Pte Ltd. I decided to lodge a police report on this matter as I suspect that the lady and her husband is linked to this workshop trying to make money or involved in insurance fraud .





**SINGAPORE  
POLICE FORCE**



T/20221128/7035

3 of 3

Report No. T/20221128/7035

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

**CONTINUATION OF REPORT**

Sketch Plan

Informant is not able to provide sketch

Signature Of Officer Recording The Report:  
Not applicable

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / TPIB /  
MUHAMMAD NOOR BIN ABDUL RAHMAN  
Contact No.: 65476219

NP168

Signature Of Informant:  
The identity of the person making this report has  
been authenticated by Singpass. No signature is  
required.

Date/Time:  
28/11/2022 13:18

Classification Of Case:

JWL

Date of Accident : 27/11/2022 Accident Time: 1130 (24-HR-FORMAT)

Accident Place : Major Avenue (Open Space Carpark)

Vehicle Reg. No (Car plate No.) : SGA2788J Vehicle Make/Model: Toyota CHR

Insurance Company : AIG Policy No. 2070080287-02

Name of Registered Owner : Company / Individual Choo Chiew Mooi

ID of Registered Owner : Co Reg No: \_\_\_\_\_ Owner's NRIC No: S6850028A

: Co Contact No: \_\_\_\_\_ Owner's Contact No: 9169 6020

DRIVER'S Name : Jovina Neo Jia Min DRIVER'S NRIC No: S9607021G

DRIVER'S Date of Birth : 24/02/1996 DRIVER'S License Pass Date 20/08/2015

Relationship bet. Owner & Driver : Spouse \ Parents \ Children \ Sibling \ Employee \ Others: \_\_\_\_\_

DRIVER'S Address : BLK 345 Tampines St 33 #04-358

DRIVER'S Contact No./ Alt No. : 1) 9722 4600 2) \_\_\_\_\_

DRIVER'S Occupation : INDOOR \ OUTDOOR (eg. working inside or outside of an etc)

Email Address : jovinan.jm@gmail.com

Weather & Road Surface : CLEAR & DRY \ RAINING & WET \ AFTER RAIN & WET

Reporting Type : Reporting Only \ Claim Other Party \ Claim Own Insurance

Number of Passengers (including Driver): 03 Passenger Name: Jayven Gender: MF

Was the accident reported to the police? YES \ NO Passenger Name: Jancia Gender: MF

Was there any video Captured by car camera: YES \ NO Any Injuries: YES / NO Injured Name: \_\_\_\_\_

Injured Name: \_\_\_\_\_

Exact purpose for which vehicle was being used at the time of accident: Private use \ Work purpose

Other Party Driver's Particulars (if any)

Vehicle Reg No: <u>GBL308B</u>	Vehicle Reg No: _____
Vehicle Make/Model: _____	Vehicle Make/Model: _____
Name DRIVER: _____	Name DRIVER: _____
IC No. DRIVER: _____	IC No. DRIVER: _____
DRIVER'S Contact & add: _____	DRIVER'S Contact & add: _____

Other Party Driver's Particulars (if any)

Vehicle Reg No: _____	Vehicle Reg No: _____
Vehicle Make/Model: _____	Vehicle Make/Model: _____
Name DRIVER: _____	Name DRIVER: _____
IC No. DRIVER: _____	IC No. DRIVER: _____
DRIVER'S Contact & add: _____	DRIVER'S Contact & add: _____



# CERTIFICATE OF INSURANCE

## AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : CHOO CHIEW MOOI  
Period of Insurance : 16 Jun 2022 To 15 Jun 2023  
Engine No. : 2ZR8037644  
Chassis No. : ZYX102013610

Vehicle No. : SGA2788J  
Policy No. : 2070080287-02  
Endorsement No. :  
Issued Date : 17 May 2022 11:58

### ABOUT THE COVER

Make/Model : TOYOTA C-HR 1.8

Engine Capacity/Tonnage : 1,797.00 CC

Driver Restriction : NA

Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of S\$53,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Mileage Condition : Unlimited Mileage

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$600

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NEO SIEW ENG - \$600 (Own Damage), \$600 (Flood Cover), JOVINA NEO JIA MIN - \$600 (Own Damage), \$600 (Flood Cover), CHOO CHIEW MOOI - \$600 (Own Damage), \$600 (Flood Cover)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs) Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop. For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website [www.aig.sg](http://www.aig.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OCBC Bank Ltd

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0503982000

KHC HOLDINGS PTE. LTD.

389A BALESTIER ROAD

SINGAPORE 329796

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**

This computer generated document does not require a signature.

Kar Yan Wong