

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 5 January 2023 5:27 PM  
**To:** SUR; Florence Loh; andy@falconair.com.sg  
**Subject:** RE: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

Dear Florence,

As instructed by our client , please proceed to repair the **insured vehicle SLK 710J (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 3 January 2023 3:56 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>  
**Subject:** FW: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

## Lonpac External - General

Our Ref:22/22/23/VP05/026764 ( Huey Ni's case)

Dear Meng Yan,

FYNA. Excess applicable under Section I is \$500.00

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Florence Loh <[fa\\_autoservices@falconair.com.sg](mailto:fa_autoservices@falconair.com.sg)>

**Sent:** Tuesday, 3 January 2023 3:32 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Ong Li Li Forwarding Email <[llong@lonpac.com](mailto:llong@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>; ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>; [indran@falconair.com.sg](mailto:indran@falconair.com.sg); andy <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>

**Subject:** RE: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

Dear Sir/Madam,

Insured is making an Own Damage claim.

Attach documents (SAS, COI and insured's NRIC & driving license) for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh  
Falcon Air Auto Services Pte Ltd  
176 Sin Ming Drive #01-06  
Sin Ming Autocare  
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862