

Veron Chen (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 5 January 2023 5:18 PM
To: Veron Chen (LKKAUTO)
Cc: Meng Yan (LKK Auto); assignments; MT_Claim_SG
Subject: FW: - Own Damage claim - SLK 710J (DOA: 23/12/2022) // Lonpac Ref: 22/22/23/VP05/026764
Attachments: SLK 710J preli revised.pdf; SLK 710J LKKPhotosIn6_compressed.pdf; SLK 710J mark est_compressed.pdf; SLK 710J Ita.pdf

Lonpac External - Confidential

Hi Veron,

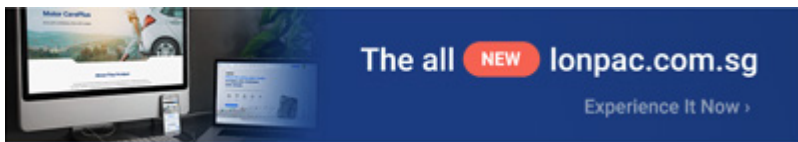
Please proceed to authorise OD part by part repair at \$20,074.60 (including check items \$4,266.95) before excess and before 8% GST. Check items to be verified.

Excess applicable is \$500.00

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 5 January 2023 8:09 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

Dear Gerald,

Enclosed preliminary revised of vehicle SLK 710J

Date of survey: 4/1/2023

Number of days (estimated) : 7 days

Part by part repair as repairer unable to locate 2nd hand parts.

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 3 January 2023 4:38 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 4.1.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 3 January 2023 3:56 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Florence Loh <fa_autoservices@falconair.com.sg>

Subject: FW: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

Lonpac External - General

Our Ref:22/22/23/VP05/026764 (Huey Ni's case)

Dear Meng Yan,

FYNA. Excess applicable under Section I is \$500.00

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Tuesday, 3 January 2023 3:32 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Ong Li Li Forwarding Email <llong@lonpac.com>; KENNY LIM CHING GHEE <kennyylim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>; indran@falconair.com.sg; andy <andy@falconair.com.sg>

Subject: RE: - Own Damage claim - SLK 710J (DOA: 23/12/2022)

Dear Sir/Madam,

Insured is making an Own Damage claim.

Attach documents (SAS, COI and insured's NRIC & driving license) for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862