

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, 3 January 2023 4:49 PM  
**To:** Claims Banca (Allianz Insurance Singapore); Admin A  
**Cc:** assignments  
**Subject:** RE: TP DS claim: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

**Categories:** HMK

Dear Sir/Mdm,

Noted with thanks.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Tuesday, 3 January 2023 4:08 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** admin-d <admin-d@lkkauto.com>  
**Subject:** FW: TP DS claim: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

Dear LKK

FYI pls

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**From:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>  
**Sent:** Tuesday, January 3, 2023 1:35 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Thomas Kong <[thomas@woodlandstransport.com.sg](mailto:thomas@woodlandstransport.com.sg)>; Mustapa Bin Awang <[mustapa@woodlandstransport.com.sg](mailto:mustapa@woodlandstransport.com.sg)>  
**Subject:** [EXT] RE: TP DS claim: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

Dear Shanti,

FYI, PD590C coming to 8 Gul Circle on **5.1.23 Thursday at 10.00am to 1.00 pm** for survey.

Thank you.

Best Regards,

**LIM XIN YI (Ms)**  
Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

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Bus Charter:



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**From:** Mustapa Bin Awang <[mustapa@woodlandstransport.com.sg](mailto:mustapa@woodlandstransport.com.sg)>

**Sent:** Tuesday, 3 January 2023 12:58 PM

**To:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>

**Cc:** Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Thomas Kong <[thomas@woodlandstransport.com.sg](mailto:thomas@woodlandstransport.com.sg)>

**Subject:** RE: TP DS claim: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

Hi Xin Yi,

PD590C coming to 8 Gul Circle on 5.1.23 Thursday at 10.00am to 1.00 pm for survey

Please inform surveyors,

Thank you,

Best Regards,  
Mustapa

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**From:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>

**Sent:** Tuesday, 3 January 2023 10:34 am

**To:** Mustapa Bin Awang <[mustapa@woodlandstransport.com.sg](mailto:mustapa@woodlandstransport.com.sg)>

**Cc:** Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Thomas Kong <[thomas@woodlandstransport.com.sg](mailto:thomas@woodlandstransport.com.sg)>

**Subject:** FW: TP DS claim: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

Hi Mustapa,

Please find attached for your action.

Thank you.

Best Regards,

**LIM XIN YI (Ms)**  
Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Tuesday, 3 January 2023 10:19 AM

**To:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>; [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)

**Cc:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** TP DS claim: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

**CAUTION:** Please do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:** PD590C

**Our Ref :** 2022 22008885/KC-SMW5676S

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

*Kindly engage with them to arrange for survey.*

**Please download the documents from this link below (For Survey)**

**File: SMW5676S-OI.pdf, PD590C- TP.pdf**

**Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=a209bb9d-4d7e-429e-bc8c-a8e9a5f1a2d9-0d34a11de65119cd>**

**Size: ~ 1 MByte, Download available until: 1/8/2023**

Passwords will be sent in a separate email.

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>

**Sent:** Tuesday, January 3, 2023 8:52 AM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Mustapa Bin Awang <[mustapa@woodlandstransport.com.sg](mailto:mustapa@woodlandstransport.com.sg)>;

Thomas Kong <[thomas@woodlandstransport.com.sg](mailto:thomas@woodlandstransport.com.sg)>

**Subject:** [EXT] RE: AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

Dear Janice,

We prefer LKK Auto Consultants Pte Ltd to conduct the survey.

Please take note:

- Avoid Lunch Time 11:30 am to 12:30 pm.
- Survey and Go.
- Kindly arrange survey in Morning.
- Kindly call Mr Mustapa at Tel: **9710 2076** upon arrival.

Thank you.

Best Regards,

**LIM XIN YI (Ms)**  
Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

Main Line : +65 6559 8988 Fax : +65 6898 2394

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Friday, 30 December 2022 11:33 AM

**To:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>; Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Mustapa Bin Awang <[mustapa@woodlandstransport.com.sg](mailto:mustapa@woodlandstransport.com.sg)>; Thomas Kong <[thomas@woodlandstransport.com.sg](mailto:thomas@woodlandstransport.com.sg)>

**Subject:** AIS REF: 2022 22008885/KC-SMW5676S - Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

**CAUTION:** Please do not click links or open attachments unless you recognize the sender and know the content is safe.

**Your Ref:** PD590C

**Our Ref :** 2022 22008885/KC-SMW5676S

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd

- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Janice Koh**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Lim Xin Yi <[xinyi.lim@woodlandstransport.com.sg](mailto:xinyi.lim@woodlandstransport.com.sg)>  
**Sent:** 29 December 2022 16:08  
**To:** [customerservice@allianz.com.sg](mailto:customerservice@allianz.com.sg)  
**Cc:** Goo Lee Ping <[goo@woodlandstransport.com.sg](mailto:goo@woodlandstransport.com.sg)>; Mustapa Bin Awang <[mustapa@woodlandstransport.com.sg](mailto:mustapa@woodlandstransport.com.sg)>; Thomas Kong <[thomas@woodlandstransport.com.sg](mailto:thomas@woodlandstransport.com.sg)>  
**Subject:** [EXT] PRI | Accident Involving PD590C and SMW5676S | DOA 14/12/2022 | Our Ref JW/1222/073

Dear Sir,

We are instructed by **Woodlands Transport Service Pte Ltd** to notify you of a road traffic accident on **14/12/2022** around **13:55 HRS** at **Along T4 Way towards Terminal 4** involving our client's/customer's vehicle registration number **PD590C** and vehicle registration number **SMW5676S** driven by you at the material time. A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's /customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Please send your surveyor to our premises at No. 8 Gul Circle, Singapore 629564.

Please contact **Mr Mustapa at Tel: 9710 2076** for an appointment to view the vehicle.

**Take Note:**

- Avoid Lunch Time 11:30 am to 12:30 pm.
- Survey and Go.
- Kindly arrange survey in Morning.

For your immediate attention and action, please.

Thank you.

Best Regards,

**LIM XIN YI (Ms)**  
Claims Department



**Woodlands Transport Service Pte Ltd**

8, Gul Circle, Singapore 629564

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