

Veron Chen (LKKAUTO)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Wednesday, 11 January 2023 2:22 PM
To: Veron Chen (LKKAUTO)
Subject: RE: PRE REPAIR SURVEY FOR SMA4609J

CDMFG23000003

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 11 January 2023 12:13 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Pauline Soh <pauline.soh@ergo.com.sg>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: PRE REPAIR SURVEY FOR SMA4609J

Dear Pauline,

Kindly provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 3 January 2023 3:59 PM
To: SQM PTE LTD <sqm202088@gmail.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: PRE REPAIR SURVEY FOR SMA4609J

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: SQM PTE LTD <sqm202088@gmail.com>
Sent: Tuesday, 3 January 2023 3:35 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: PRE REPAIR SURVEY FOR SMA4609J

Dear Sirs,

We wish to appoint LKK.

Thanks & regards

**Kindly note that our mailing address is as follow:
Blk 1003, Toa Payoh Industrial Park #05-1501 Singapore 319075**

On Tue, 3 Jan 2023 at 15:29, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Sir/Mdm

*** Noted on your remark to provide accident report.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis	Roy
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: SQM PTE LTD <sgm202088@gmail.com>
Sent: Tuesday, 3 January 2023 3:14 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: PRE REPAIR SURVEY FOR SMA4609J

Dear Sirs,

Please help us to arrange for a pre-repair survey

Our vehicle - SMA4609J

Accident date - 03/01/2023

Your insure - XE5014S

Survey Location - SQM PTE LTD

160 SIN MING DRIVE

SIN MING AUTOCITY #06-01

SINGAPORE 575722

Attached scene photos for your reference.

We will forward the GIA report when we receive it.

Thank you

Regards

SQM PTE LTD

90030857

Kindly note that our mailing address is as follow:

Blk 1003, Toa Payoh Industrial Park #05-1501 Singapore 319075

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