

Meng Yan (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Tuesday, 3 January 2023 4:35 PM
To: assignments; Meng Yan (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: FW: Accident Involving SNH2124E & SHF220E On 13/11/2022

Ref: TAX/12/22/2030

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SNH2124E
Insured: SHF220E
Workshop: Woon Meng Motor Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Tuesday, 3 January 2023 3:59 pm
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>
Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Ana,

We refer to the matter below for your kind attention.

We await your survey update for this case.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23
#01-06 Midview Building, Singapore (659578)
Tel : 63161131 / 63161151 || Fax : 63167050

From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Friday, 23 December 2022 3:09 PM
To: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>; 'MTPRI' <MTPRI@smrt.com.sg>

Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>
Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

Dear Ana,

We refer to the matter below for your kind attention.

Kindly assist to arrange survey for vehicle SNH2124E.

Location: 50, Bukit Batok Street 23, #01-06 Midview Building, S(659578)

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23
#01-06 Midview Building, Singapore (659578)
Tel : 63161131 / 63161151 || Fax : 63167050

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Friday, 23 December 2022 2:47 PM
To: Woon Meng <woonmeng@singnet.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>
Subject: RE: Accident Involving SNH2124E & SHF220E On 13/11/2022

Our Ref : TAX/12/22/2030

Without Prejudice

Dear Sir,

Thank you for providing the CCTV.
Kindly let us have the estimate.

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye
Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Friday, 23 December 2022 1:38 pm
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>
Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Ana,

We refer to the matter below for your kind attention.

Kindly assist to find enclosed video footage for your reference. Please arrange survey of vehicle SNH2124E.

Location: 50, Bukit Batok Street 23, #01-06 Midview Building, S(659578)

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Sent: Friday, 23 December 2022 1:30 PM

To: Woon Meng <woonmeng@singnet.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>

Subject: RE: Accident Involving SNH2124E & SHF220E On 13/11/2022

Without Prejudice

Dear Meng,

Please let us have a copy of the CCTV and the estimate for us to revert on liability.

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Woon Meng <woonmeng@singnet.com.sg>

Sent: Friday, 23 December 2022 11:41 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

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Dear Sirs/Madam,

We refer to the matter below for your kind attention.

Kindly assist to arrange survey for vehicle SNH2124E. Enclosed accident report for your reference.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23
#01-06 Midview Building, Singapore (659578)
Tel : 63161131 / 63161151 || Fax : 63167050

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Sent: Friday, 23 December 2022 10:10 AM
To: woonmeng@singnet.com.sg
Cc: MTPRI <MTPRI@smrt.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Subject: FW: Accident Involving SNH2124E & SHF220E On 13/11/2022

Our Ref : TAX/12/22/2030

Without Prejudice

Dear Sir,

Please let us have your clients report and estimate for us to revert on liability.

For arrangement of survey please send request to MTPRI@smrt.com.sg

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye
Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 23 December 2022 9:48 am
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>; Woon Meng <woonmeng@singnet.com.sg>
Subject: RE: Accident Involving SNH2124E & SHF220E On 13/11/2022

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Our Ref : D22003961MFSH/STRIDES/TPD-1
Your Ref : SHF220E

Dear Ana,

FYNA - Email below from TP.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>

A Member of  **MS&AD** INSURANCE GROUP

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From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Friday, 23 December 2022 9:43 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

Dear Chris,

We refer to the matter below for your kind attention.

Kindly assist to advise if we are able to proceed with direct settlement for this case soonest.

We look forward to hearing from you.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23
#01-06 Midview Building, Singapore (659578)
Tel : 63161131 / 63161151 || Fax : 63167050

From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Thursday, 22 December 2022 9:38 AM
To: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>
Cc: 'Aini Binte' <Aini@msfirstcapital.com.sg>
Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

Dear Chris,

Thank you for your reply.

Kindly assist to advise if we are able to proceed with direct settlement for this case.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 22 December 2022 9:16 AM
To: 'Woon Meng' <woonmeng@singnet.com.sg>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>
Subject: RE: Accident Involving SNH2124E & SHF220E On 13/11/2022

Without Prejudice

Our Ref : D22003961MFSH/STRIDES/TPD-1
Your Ref : SNH2124E

Dear Woon Meng,

We refer to your email below.

Vehicle SHF220E was insured by us.

Kindly note that the accident date should be 13/12/2022.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6507 3853 | M: 6507 3848 | F: 6507 3849
Website <http://www.msfirstcapital.com.sg>
A Member of **MS&AD INSURANCE GROUP**

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Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Woon Meng <woonmeng@singnet.com.sg>
Sent: Wednesday, 21 December 2022 6:00 pm
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: Accident Involving SNH2124E & SHF220E On 13/11/2022

Dear Sirs/Madam,

We refer to the matter below for your kind attention.

Kindly assist to advise if vehicle SHF220E is insured with MS First Capital.

Thank you & Warmest Regards,

Woon Meng Motor Pte Ltd

50, Bukit Batok Street 23

#01-06 Midview Building, Singapore (659578)

Tel : 63161131 / 63161151 || Fax : 63167050