

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 3 January 2023 11:39 AM
To: Sarah; 'MS Car Auto'; assignments
Cc: Claims Dept of CTI; Adeline Chng; Alfred Toh
Subject: RE: OUR REF: SNM22D209390/C02/SMS8430K/CHNGPW & YOUR REF: GBE8092G, D.O.A. 29.12.2022 - TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on GBE8092G. (**email below refers**)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Tuesday, 3 January 2023 11:42 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; 'MS Car Auto' <mscarautopl@gmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209390/C02/SMS8430K/CHNGPW & YOUR REF: GBE8092G, D.O.A. 29.12.2022 - TO CONDUCT PRS

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Dear Alfred,

We are agreeable to Adrian from LKK as the mutually agreed SJE.

Kindly proceed to liaise directly with MS Car Auto Pte Ltd for the survey.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Friday, 30 December 2022 3:58 pm

To: 'Sarah'; 'MS Car Auto'

Cc: Claims Dept of CTI; Adeline Chng; Alfred Toh

Subject: RE: OUR REF: SNM22D209390/C02/SMS8430K/CHNGPW & YOUR REF: GBE8092G, D.O.A. 29.12.2022 - TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: GBE8092G

OUR REF: SNM22D209390/C02/SMS8430K/CHNGPW – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email pertaining of **30 December 2022 at 12.51 pm** pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:
 1. Gary Soon (FTA)
 2. Chow Bo Xiong (FTA)
 3. Ben Chua (FTA)
 4. Ng You Han (FTA)
 5. Marcus Chua (LKK)
 6. Kenneth Kong (LKK)
 7. Adrian Ling (LKK)
 8. Mohd Taufikh (LKK)

5. Henry Ng (FTA) 10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 30 December 2022 2:33 pm
To: 'Sarah' <sarah@islandlaw.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: 'MS Car Auto' <mscarautopl@gmail.com>
Subject: OUR REF: SNM22D209390/C02/SMS8430K/CHNGPW & YOUR REF: GBE8092G, D.O.A. 29.12.2022 - TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS GBE8092G** soonest possible on behalf of Adeline.

Please contact our claims department **Adeline Chng** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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