

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 3 January 2023 9:23 AM
To: HD Perfect Autowork; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM22D209394/C02/SJT5478Z/TOHHS & YOUR REF: SJU1776J, DOA : 30/12/2022- TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: SJU1776J
OUR REF: SNM22D209394/C02/SJT5478Z/TOHHS

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SJU177J. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 3 January 2023 9:18 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D209394/C02/SJT5478Z/TOHHS & YOUR REF: SJU1776J, DOA : 30/12/2022- TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SJU1776J.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Mon, Jan 2, 2023 at 10:53 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR
SJU1776J

REF:

OUR REF: SNM22D209394/C02/SJT5478Z/TOHHS

Dear Sirs

We refer to your email pertaining of 30 December 2022 at 4.43 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Friday, 30 December 2022 5:00 pm

To: 'HD Perfect Autowork' <hdperfectautowork@gmail.com>; Alfred Toh
<alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM22D209394/C02/SJT5478Z/TOHHS & YOUR REF: SJU1776J, DOA :
30/12/2022- TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Alfred](#),

Please refer to the above subject.

Kindly **conduct PRS SJU1776J** soonest possible.

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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