

## Veron Chen (LKKAuto)

---

**From:** Marvyn Chua <Marvyn.Chua@autoinsure.com.sg>  
**Sent:** Wednesday, 31 May 2023 5:37 PM  
**To:** Veron Chen (LKKAuto); SUR  
**Cc:** AutoInsure  
**Subject:** RE: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Veron,

We refer to the above matter and email below.

We confirm the finalized cost of repair at \$4533.10 (before GST) with 5 repair days.

Thank You.

Regards  
Marvyn

did: (65) 3157 2624 / 3157 2628  
mobile: (65) 9743 6363  
e: [marvyn.chua@autoinsure.com.sg](mailto:marvyn.chua@autoinsure.com.sg)

Century Motors (Singapore) Pte. Ltd.  
192800002R  
6 Marsiling Lane S739145

---

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 31 May 2023 5:18 pm  
**To:** AutoInsure <claims@autoinsure.com.sg>; Marvyn Chua <Marvyn.Chua@autoinsure.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** AutoInsure <claims@autoinsure.com.sg>  
**Subject:** SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Marvyn,

COR \$4533.10 before excess \$600 and GST @ 5 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>  
**Sent:** Monday, May 29, 2023 1:41 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Marvyn Chua <[Marvyn.Chua@autoinsure.com.sg](mailto:Marvyn.Chua@autoinsure.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>

**Subject:** RE: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Veron,

We apologize for the mistake.

We attach herewith our supplier invoice for you perusal and uploaded a copy in merimen.

Thank You.

Regards  
Marvyn

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: [marvyn.chua@autoinsure.com.sg](mailto:marvyn.chua@autoinsure.com.sg)

Century Motors (Singapore) Pte. Ltd.

192800002R

6 Marsiling Lane S739145

---

**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, 29 May 2023 1:34 pm

**To:** Marvyn Chua <[Marvyn.Chua@autoinsure.com.sg](mailto:Marvyn.Chua@autoinsure.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>

**Subject:** RE: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Marvyn,

Kindly provides parts invoice for finalize.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Marvyn Chua <[Marvyn.Chua@autoinsure.com.sg](mailto:Marvyn.Chua@autoinsure.com.sg)>

**Sent:** Monday, May 29, 2023 10:24 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>

**Subject:** RE: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Veron

Message well received.

Will submit in merimen.

Thank You.

Regards  
Marvyn

did: (65) 3157 2624 / 3157 2628  
mobile: (65) 9743 6363  
e: [marvyn.chua@autoinsure.com.sg](mailto:marvyn.chua@autoinsure.com.sg)

Century Motors (Singapore) Pte. Ltd.  
192800002R  
6 Marsiling Lane S739145

---

**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, 29 May 2023 10:23 am  
**To:** Marvyn Chua <[Marvyn.Chua@autoinsure.com.sg](mailto:Marvyn.Chua@autoinsure.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>  
**Subject:** RE: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Marvyn,

Kindly submit supplementary list via merimen

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Marvyn Chua <[Marvyn.Chua@autoinsure.com.sg](mailto:Marvyn.Chua@autoinsure.com.sg)>  
**Sent:** Monday, May 29, 2023 10:17 AM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>  
**Subject:** RE: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Veron

We refer to the above matter and email below.

The repairs for the above-mentioned vehicle has been done.

We attach herewith our before paint photos, supplementary list and after paint photos for your perusal.

Thank You.

Regards  
Marvyn

did: (65) 3157 2624 / 3157 2628  
mobile: (65) 9743 6363  
e: [marvyn.chua@autoinsure.com.sg](mailto:marvyn.chua@autoinsure.com.sg)

Century Motors (Singapore) Pte. Ltd.  
192800002R  
6 Marsiling Lane S739145

---

**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Sunday, 28 May 2023 9:34 am  
**To:** AutoInsure <[claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Marvyn,

Kindly advised vehicle status.

If vehicle repaired done, kindly send us finalize.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, February 14, 2023 1:04 PM  
**To:** [claims@autoinsure.com.sg](mailto:claims@autoinsure.com.sg); SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Marvyn,

Re-send.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 3 February 2023 12:00 PM  
**To:** AutoInsure (Claims) <[claims01@autoinsure.com.sg](mailto:claims01@autoinsure.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SMM 6700B-DOA: 26/12/2022 (AIS DESKTOP SURVEY)

Dear Sir,

As instructed by our client , please proceed to repair the **insured vehicle SMM 6700B. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)