

## Meng Yan (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Friday, 30 December 2022 5:45 PM  
**To:** assignments; admin-d  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** LIST OF INDEPENDENT SURVEYORS.pdf

**PRE REPAIR INSPECTION NOTICE FOR SJM 386 A | OUR REF: TCMG/SJM 386 A/1222/GBA YOUR REF: SLP 4138 J (GRAB)**

### Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

### **Crystal Lee**

Admin Officer, Claims Services (In-House Survey)  
D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)  
**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

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**From:** Motor Survey  
**Sent:** Friday, 30 December 2022 5:43 PM  
**To:** 'Rachel' <jin@tcmg.com.sg>  
**Cc:** lhling@tcmg.com.sg; 'Gerald' <gerald@tcmg.com.sg>; 'GARAGE B AUTO PTE LTD GARAGE B' <garageb.auto@gmail.com>  
**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SJM 386 A | OUR REF: TCMG/SJM 386 A/1222/GBA YOUR REF: SLP 4138 J (GRAB)

Dear Sir/Mdm,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

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**From:** Rachel <[jlin@tcmg.com.sg](mailto:jlin@tcmg.com.sg)>

**Sent:** Friday, 30 December 2022 5:37 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); 'Gerald' <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; 'GARAGE B AUTO PTE LTD GARAGE B' <[garageb.auto@gmail.com](mailto:garageb.auto@gmail.com)>

**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SJM 386 A | OUR REF: TCMG/SJM 386 A/1222/GBA YOUR REF: SLP 4138 J

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,

Rachel Ling on behalf of Mr. Ling Leong Hui

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**From:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Sent:** Friday, December 30, 2022 5:36 PM

**To:** Rachel <[jlin@tcmg.com.sg](mailto:jlin@tcmg.com.sg)>

**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; 'GARAGE B AUTO PTE LTD GARAGE B' <[garageb.auto@gmail.com](mailto:garageb.auto@gmail.com)>

**Subject:** RE: PRE REPAIR INSPECTION NOTICE FOR SJM 386 A | OUR REF: TCMG/SJM 386 A/1222/GBA YOUR REF: SLP 4138 J

Dear Sir/Mdm,

We refer to your email dated 30/12/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants (not available from 22/12/2022 to 02/01/2023)
- 6) **MSIG In-House Surveyors (not available on 30/12/2022)**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

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Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



**From:** Rachel <[jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)>

**Sent:** Friday, 30 December 2022 12:54 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** [lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg); Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; 'GARAGE B AUTO PTE LTD GARAGE B'

<[garageb.auto@gmail.com](mailto:garageb.auto@gmail.com)>

**Subject:** PRE REPAIR INSPECTION NOTICE FOR SJM 386 A | OUR REF: TCMG/SJM 386 A/1222/GBA YOUR REF: SLP 4138 J

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

<b>Our Ref:</b>	TCMG/SJM 386 A/1222/GBA
<b>Your Ref:</b>	SLP 4138 J

Dear Sirs,

#### PRE-REPAIR INSPECTION NOTICE

We act for **Yeo Tong Sheng**, the owner and/or driver of motor vehicle no. **SJM 386 A**, which was involved in an accident along intersection Middle Road and Nicoll Highway on 29 December 2022 at 09:34 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SLP 4138 J** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Garage B Auto Pte Ltd, (No. 1 Bukit Batok Crescent #05-55, WCEGA Plaza, Singapore 658064 - Ms Hui Von - 6262 3295).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO, MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051  
Tel: 6532 2455  
Fax: 6538 9850

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