

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Wednesday, January 4, 2023 12:24 PM
To: Oh Huiwen (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); SUR
Subject: RE: [EXT] RE: SMN6704K - ALLIANZ ARF OD - DOA 20/12/2022

Dear Hui Wen,

As instructed by our client, please proceed to repair the **insured vehicle SMN 6704K. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from the insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thanks and Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Sent: Friday, December 23, 2022 12:18 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Claims (AGCS) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: SMN6704K - ALLIANZ ARF OD - DOA 20/12/2022

Dear Meng Yan,

Car with customer. Please let me know the date and time for the car survey so that I can arrange with customer. Thank you very much.

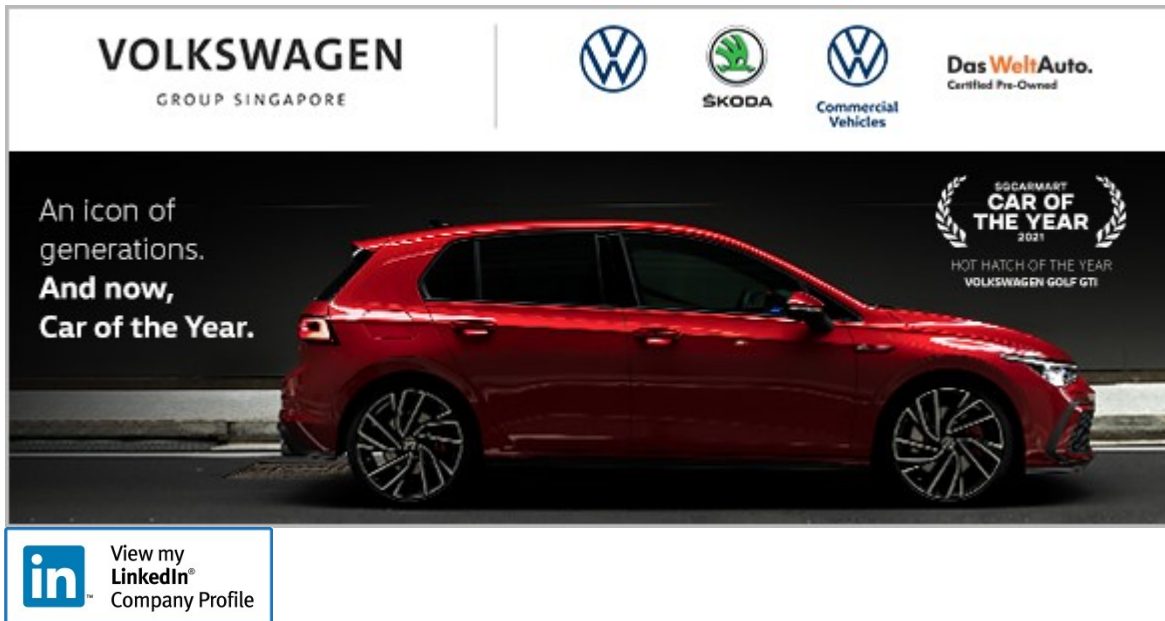
Best Regards,

Oh Hui Wen
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176

Mobile: +65 9115 1092
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: huiwen.oh@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 23 December 2022 12:08 pm
To: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Claims (AGCS) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] RE: SMN6704K - ALLIANZ ARF OD - DOA 20/12/2022

Dear Hui Wen / Shu Shi,

Is the vehicle in the workshop?

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Sent: Friday, 23 December 2022 9:49 AM
To: Claims (AGCS) <claims@allianz.com.sg>; assignments <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: SMN6704K - ALLIANZ ARF OD - DOA 20/12/2022

Dear Claims,

Please revert on survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>

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Internal