

Our Ref: CT1122/SHA5748T/CK(st)
Date: 30.01.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 01.11.2022 INVOLVING SHA5748T & GBE3282H ALONG FLYOVER JALAN TOA
PAYOH**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA5748T, which was involved in the captioned accident with your insured vehicle No GBE3282H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	5,778.00
2. Loss of Rental	3 days x S\$ 110.67	S\$	332.01
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	6,352.01
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA5748T , GBE3282H
ALONG FLYOVER JALAN TOA PAYOH****ON 01-Nov-22 18:40**I / We **TAN KWEE KWEK** (Hirer) NRIC No.: **SXXXX908E**and/or (Relief) NRIC No.: **SXXXX908E**Taxi Number **SHA5748T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **02-Nov-2022**Name of Hirer **TAN KWEE KWEK**Hirer NRIC **SXXXX908E**

Signature :

Address **27 TELOK BLANGAH WAY #03-1002
090027**Contact No. **91253859**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00047672200 Claim No : SNM22D207958/C02/GBE3282H/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$6,262.01**
SINGAPORE DOLLAR SIX THOUSAND TWO HUNDRED SIXTY TWO AND
CENTS ONE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA5748T

Insured Vehicle No. : GBE3282H

Date of Loss : 01/11/2022

Place of Accident : KIM KEAT LINK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LG TAN ENTERPRISE

Driver Name : TAN SEAN GEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,778.00
(3) Loss of Use /Rental/Earning	S\$	482.01
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,262.01
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 11.4.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA5748T

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
09.06.2016

CHASSIS CODE
KMHLB41UMGU091315

NO/DATE
93118696 19.01.2023

JOB NO.
305535194

ODOMETER READING

JOB TYPE

Description : 3P 01.11.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	5,350.00
Add GST @ 8.000 %	428.00
Total Invoice amount	5,778.00

Issued by : CHEWBEELING 19.01.2023 08:31:20
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE HEREBY TAKE ALL REASONABLE PRECAUTIONS AGAINST THEFT, LOSS OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO VEHICLES OR BELONGINGS OF CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OUR OWN RISK.

CUSTOMERS SHALL INSURE THEIR VEHICLES WITHIN 14 DAYS OF DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY TO THE COMPANY, ADVISE THE COMPANY OF ANY DAMAGE TO THE VEHICLE. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

IF THE VEHICLE IS NOT RETURNED WITHIN A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (I.E. WITHIN 30 DAYS FROM THE INVOICE FOR THE VEHICLE OF DEFECT).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES. WHEREIN CASE OF DISCREPANCY THE COMPANY DOES NOT ACCEPT FROM THE CUSTOMER. THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22110008

Date: 13 January 2023



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/11/2022 @ 18:40 hrs
ALONG FLYOVER JALAN TOA PAYOH
INVOLVING GBE3282H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5748T** (the "Taxi"). The Taxi was hired to **TAN KWEE KWEK IC NO SXXXX908E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

GBE3282H

Date of Accident

01/11/2022 📅

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **05/04/2022 - 04/04/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **02/11/2022 10:12**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHA 57487

LOADING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			93	49	7		FROM	TO
698						93	49	7	283	1835	0410
124	226	0815	1910	30-10-22	Tan	93	51	9	219	0820	2045
062	138	0710	1703	31-10-22	KK Tan	93	53	2	130	0705	1527
201	139	1705	1035	1/11/22	T.W	93	53	7	45	1750	2010
382	181	0815	2020	1/11/22	KK Tan	93	53	9	28	0740	0835
471	89	0805	1432	2/11/22	KK Tan	93	53	9		0830	-
731	260	1830	0600	3/11/22	Accident Repair					-	1500
873	142	0835	1705	4/11/22	@Ly						
114	271	1700	0515								
329	184	0715	1606								
453	223	1845	0515								
469	142	0820	1725								

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 6 April 2023 4:37 pm
To: miketanlg@gmail.com
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING GBE3282H (CHINA TAIPING) AND SHA5748T AT/ALONG KIM KEAT LINK ON 01/11/2022
Attachments: GBE3282H GIA REPORT.pdf

M/S LG TAN ENTERPRISE

Dear Mr Mike Tan,

We refer to the above matter and our previous tele conversation.

We have previously emailed the below stated letter to your driver based on the accident report (your email was not found). Pls find enclosed herewith a copy of Accident Report lodged by your employee – Mr Tan Sean Gee.

As Loss Adjuster appointed by China Taiping Insurance (Singapore) Pte Ltd and as to save costly litigation, we will handle & settle third party claim (property damage) with the total sum of \$6,262.01. Letter of Demand & Surveyor Report will submit to China Taiping Insurance for approval before payment make to third party by your insurer.

If you have any further enquiry, pls do contact me via email. Thank you.

**I am working from home from 04.04.2023~12.05. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAUTO)
Sent: Friday, January 13, 2023 10:35 AM
To: dantansgtan@gmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING GBE3282H (CHINA TAIPING) AND SHA5748T AT/ALONG KIM KEAT LINK ON 01/11/2022

Our Ref: CC3/CTI23000001/Tpa3

Insured Name : LG TAN ENTERPRISE
Insured Driver : Tan Sean Gee

Dear Sir/Madam,

ACCIDENT INVOLVING GBE3282H (CHINA TAIPING) AND SHA5748T AT/ALONG KIM KEAT LINK ON 01/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA5748T** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 6 April 2023 9:36 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

Hi Lyna

Please proceed as proposed. Mandate: **\$ 6,262.01**

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, April 6, 2023 4:44 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email below.

We have called OI – Mike Tan (hp:93426123) and followed by an email (pls find enclosed). We have informed OI that we will settled TP claim with the amount of \$6,262.01.

Thank you.

With warmest regards,
Ezlyna

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, April 4, 2023 8:22 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

Hi Lyna

Please advise have you spoken to insured? Or any official letter posted to insured business address?

The email address you sent to is belongs to the driver, TAN SEAN GEE.

Thanks & Best Regards,

Cecilia Lee

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Thursday, March 16, 2023 1:12 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D207958/C02/GBE3282H/LEEPG

LKK ref : CC3/CTI23000001/Tpa3

Dear Cecilia,

ACCIDENT INVOLVING GBE3282H (CHINA TAIPING) AND SHA5748T (TP) ON 01/11/2022

We refer to the above matter.

It is an accident under BOLA 15, OI changed lane & hit onto TP which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$ 6,262.01(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,075.80	\$ 5,778.00 (inclusive of GST)
2. Loss of Rental (3 days x \$110.67)	\$ 332.01	\$ 332.01 (3 days x \$110.67)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,649.81	\$ 6,262.01

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, January 3, 2023 3:11 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: OUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 2 January 2023 3:35 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5748T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)