

## EzLyna (LKKAUTO)

---

**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 6 April 2023 9:36 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

Hi Lyna

Please proceed as proposed. Mandate: **\$ 6,262.01**

Thanks & Best Regards,  
**Cecilia Lee**  
Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, April 6, 2023 4:44 PM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email below.

We have called OI – Mike Tan (hp:93426123) and followed by an email (pls find enclosed). We have informed OI that we will settled TP claim with the amount of \$6,262.01.

Thank you.

With warmest regards,  
Ezlyna

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Tuesday, April 4, 2023 8:22 PM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

Hi Lyna

Please advise have you spoken to insured? Or any official letter posted to insured business address?

The email address you sent to is belongs to the driver, TAN SEAN GEE.

Thanks & Best Regards,

**Cecilia Lee**

Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Thursday, March 16, 2023 1:12 PM

**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: {SEEK MANDATE} / YOUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D207958/C02/GBE3282H/LEEPG

LKK ref : CC3/CTI23000001/Tpa3

Dear Cecilia,

ACCIDENT INVOLVING GBE3282H (CHINA TAIPING) AND SHA5748T (TP) ON 01/11/2022

We refer to the above matter.

It is an accident under BOLA 15, OI changed lane & hit onto TP which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$ 6,262.01(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,075.80	\$ 5,778.00 (inclusive of GST)
2. Loss of Rental (3 days x \$110.67)	\$ 332.01	\$ 332.01 (3 days x \$110.67)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 12,649.81</b>	<b>\$ 6,262.01</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Tuesday, January 3, 2023 3:11 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** OUR REF: SNM22D207958/C02/GBE3282H/LEEPG - Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 2 January 2023 3:35 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBE3282H (OI : CTI - TBA) and SHA5748T (TP : LKK REF - CC3/CTI23000001/Tpa3) on 01/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 5748T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)