

Rajes (LKK Auto)

From: Kenrick Lam <kenrick@templarslaw.sg>
Sent: Friday, 27 January 2023 1:28 PM
To: Pauline Tham; Muhammad Ulil; assignments; SUR
Cc: Steven Lam
Subject: TAN KOK NAM c/o MAX MOTORS - YREF : sl/kl/20221033/KOK NAM (MAX), CTI Ref : SNM22D200484/C02/GBJ2541R , LKK ref : SLQ305P - DOA 18/1/2022

Dear Sirs,

We refer to your email of **27 December 2022** at **5:03 pm**.

We note that on **20 January 2022**, we had already written to you to ask if whether or not you wanted to do a pre-repair inspection of the vehicle, and if you failed to do so, that it would be to your own detriment. Subsequently on **21 January 2022** at **5:45 pm** we again wrote to you agreeing to **Mr. Steve Chen** (from LKK auto) to be your appointed surveyor, and the location of the vehicle was also provided to you.

Subsequently, on **21 June 2022**, the **Letter of Demand** was sent to your insured (copying you), to which you failed to respond.

This resulted in another letter on **10 October 2022** to you, which you had again ignored.

Finally, on **10 November 2022** at **6:38 pm**, we wrote to you again with the intention to commence action. That being the case it comes as a surprise, that after a lapse of **1 year**, you are now asking for re-inspection of the vehicle, bearing in mind that the vehicle has been released to Our Client, and we fail to see the value for such re-inspection.

That being the case, we hereby give you notice that we will be commencing action without further reference to you.

Thank you.

Kenrick Lam
Associate



TEMPLARS LAW LLC | 29 Mayo Street #01-02 Singapore 208315

T: 6299 1141 | **F:** 6221 6346 | **E:** kenrick@templarslaw.sg

Visit our website at www.templarslaw.sg

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 27 December 2022 5:03 pm
To: Muhammad Ulil <muhdulil@templarslaw.sg>; Kenrick Lam <kenrick@templarslaw.sg>; 'assignments' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Steven Lam <stevenlam@templarslaw.sg>

Subject: RE: YREF : sl/kl/20221033/KOK NAM (MAX), CTI Ref : SNM22D200484/C02/GBJ2541R , LKK ref : SLQ305P - DOA 18/1/2022

Without Prejudice
Save as to Cost

Hi Sir

The repair cost difference is too wide.

Our surveyor recommended estimated repair at \$6000-\$7000.

Due to the huge repair cost difference involved, we would like to conduct re-inspection on your client's vehicle.
(Please arrange re-inspection on working days between 9am – 5pm).

Please contact LKK Auto Consultant at Tel : 6256-3561 for re-inspection.

Please hold hands while we wait for your reply.

HI LKK

Please take note.

Survey report attached.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Muhammad Ulil <muhdulil@templarslaw.sg>

Sent: Tuesday, December 27, 2022 4:14 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Kenrick Lam <kenrick@templarslaw.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Steven Lam <stevenlam@templarslaw.sg>

Subject: RE: YREF : sl/kl/20221033/KOK NAM (MAX), CTI Ref : SNM22D200484/C02/GBJ2541R

Dear Sirs,

1. We refer to the above-captioned matter and your email of **15 November 2022**.
2. We are instructed that our client is not agreeable to your proposal and instead counterproposes as follows:

I. Special Damages

a. Cost of repairs to client's vehicle:	\$21,000.00
b. Towing fees:	\$100.00
c. Loss of rental (10 days x \$120.00):	\$1,200.00
	<u>\$22,300.00</u>

II. Costs and Disbursements

d. Surveyor's Fees:	\$1,145.00
e. Proposed Legal Costs:	\$1,000.00
f. Photocopying, fax, postage charges & other incidentals:	\$100.00
g. GST 7% (for item e and f):	\$77.00
h. LTA Search Fee:	\$22.44
i. GIA Report and Search Fee:	\$29.00

\$2,373.44

Total (I, II): \$24,673.44

3. Kindly let us know if you are agreeable to our client's proposal above.

Thank you and kind regards,

Ulil Al-Baab

For and on behalf of Kenrick Lam



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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 11:42 am
To: Steven Lam <stevenlam@templarslaw.sg>; Puvarasi <puvarasi@templarslaw.sg>
Cc: Kenrick Lam <kenrick@templarslaw.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: YREF : sl/kl/20221033/KOK NAM (MAX), CTI Ref : SNM22D200484/C02/GBJ2541R

Without Prejudice
Save as to Cost

Hi Steven,

Our offer as follows:

Cor	\$ 7,000.00	(no gst)
Lor	\$ 1,000.00	(10days x \$100)
Towing	\$ 100.00	
survey	\$ 1,145.00	
LTA	\$ -	
GIA	\$ -	
C & D	\$ 750.00	
Total	\$ 9,995.00	

Please hold hands while negotiation is in progress.

Please reply favorably.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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