

FW: GBD7821G (TP) CLAIM AGAINST XE3293R (OI) - Our Ref: GBD7821G221206 - Ergo Ref: XE3293R - Claim no. CDMFG22002626-001

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Fri 30/12/2022 4:08 PM

To: assignments <assignments@lkkauto.com>

 2 attachments (4 MB)

TPR (3).pdf; OIR (2).pdf;

Dear LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Susan Low <liusbro@ymail.com>

Sent: Friday, 30 December 2022 3:20 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: Our Ref: GBD7821G221206 Your Ref: XE3293R - Claim no. CDMFG22002626-001

We did liked to chose as follow:-

LKK Auto Consultants Pte Ltd

Kindly arrange ASAP

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730

On Friday, 30 December 2022 at 03:15:10 pm SGT, ERGO Insurance Pte. Ltd. (Claims Department)
<claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward

LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Thank you.

Data Classification: Confidential, C3

Warmest Regards,

Melody Teoh

Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three

Singapore 038988

DID.: +65 6829 9225

melody.teoh@ergo.com.sg



-

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Susan Low <liusbro@ymail.com>
Sent: Friday, 30 December 2022 2:23 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: Fw: Our Ref: GBD7821G221206 Your Ref: XE3293R

We refer to our email requested

Kindly arrange ASAP.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

----- Forwarded message -----

From: Susan Low <liusbro@ymail.com>
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 30 December 2022 at 10:55:53 am SGT
Subject: Fw: Our Ref: GBD7821G221206 Your Ref: XE3293R

We refer to our email requested.

Kindly arrange ASAP.

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

----- Forwarded message -----

From: Susan Low <liusbro@ymail.com>

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Sent: Thursday, 29 December 2022 at 04:02:16 pm SGT

Subject: Our Ref: GBD7821G221206 Your Ref: XE3293R

From: Susan Low <liusbro@ymail.com>

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Sent: Thursday, 29 December 2022 at 04:00:59 pm SGT

Subject: Our Ref: GBD7821G221206 Your Ref: XE3293R

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Vehicle to be surveyed:	GBD7821G
3rd Party Insured Vehicle:	XE3293R
Date of Accident:	06/12/2022

Location of Accident:	Pandan Road
Name of Workshop:	Liu's Brother Auto Engineering Workshop
Address of Survey Location:	No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop as soon as possible.

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730

Date of Survey:	
Name of Authorise Surveyor:	

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.