

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 30 December 2022 11:20 AM
To: HD Perfect Autowork; assignments; SUR
Subject: RE: OUR REF: SNM22D209384/C02/SLH4335Z/LEEPG & YOUR REF: SNE679A, DOA : 29/12/2022 -TO CONDUCT PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Adrian Ling to conduct PRS on without prejudice basis.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Friday, 30 December 2022 11:12 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D209384/C02/SLH4335Z/LEEPG & YOUR REF: SNE679A, DOA : 29/12/2022 -TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle SNE679A.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Dec 30, 2022 at 11:06 AM Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Save As To Costs

Our reference:

Your reference:

Dear Sirs,

We refer to your email of 30/12/2022 9:02 am.

Our insured has not reported the accident to us. Please forward us your client's GIA report and repair estimate.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. **Take Notice that we shall not be accepting any of your surveyors as SJE.**
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Friday, 30 December 2022 9:02 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNE679A (Pre-Inspection) / Your Vehicle : SLH4335Z | DOA : 29/12/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We are instructed by **Yap Soon Tat** to notify you of a road traffic accident on **29/12/2022** at about **15:50 hours** at/along **PIE towards Tuas (Before KPE Exit)** involving our

client's/customer's vehicle registration number **SNE679A** and vehicle registration number **SLH4335Z**(your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875