

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 29 December 2022 5:13 PM
To: Edwin Abcede Caina; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D209359/C02/YM8097D/LEWLC & YOUR REF: SDQ9832U, DOA:27.12.2022 TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis. Pls be advised that our insured yet to lodge report.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Thursday, 29 December 2022 5:09 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209359/C02/YM8097D/LEWLC & YOUR REF: SDQ9832U, DOA:27.12.2022 TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

We get Steve Chen (LKK) to survey our client vehicle.

Thank you and Regards,
Edwin

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 29 December 2022 4:41 pm

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D209359/C02/YM8097D/LEWLC & YOUR REF: SDQ9832U, DOA:27.12.2022 TO CONDUCT PRS & REVERT ON LIABILITY

This email was sent from outside of your organisation

Without Prejudice

Our reference: SNM22D209359/C02/YM8097D/LEWLC (insured yet to lodge report)

Your reference: SDQ9832U

Dear Sirs / Madam,

ACCIDENT INVOLVING YM8097D & SDQ9832U on 27/12/2022

We refer to your email of 29/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 29 December 2022 4:32 pm

To: 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: OUR REF: SNM22D209359/C02/YM8097D/LEWLC & YOUR REF: SDQ9832U, DOA:27.12.2022 TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SDQ9832U & revert on Liability** soonest possible. (Our Insured has yet to file SAS Report).

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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