

PRS FOR SNB4580P ; EQI REF: DM22HO02286

Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Fri 30/12/2022 3:28 PM

To: assignments <assignments@lkkauto.com>

 5 attachments (3 MB)

OI - SFD1348Z.pdf; SNB4580P - TP.pdf; image001.png; image002.png; image003.png;

Dear Sirs,

Please assist this PRS.

Attached the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

-

**Announcement**

-  
In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive I Claims

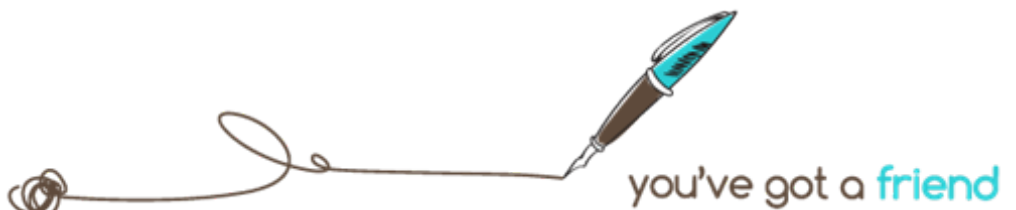


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore  
069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Alfred Quah <alfredautoss@gmail.com>

**Sent:** Friday, 30 December 2022 1:15 PM

**To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

**Subject:** Re: REQ PRI SURVEY FW: TP CLAIM YOUR REF SFD1348Z ; EQI REF: DM22HO02286

DEAR SIRs

**URGENT**

We like to arrange for LKK AUTO to survey our clients' vehicles . please take note our client on rental car for loss and do not delay on our client finalize repair cost .

On Fri, 30 Dec 2022, 11:47 am Jie Si Neo, <[jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Alfred,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b> L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b> Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) <b>Priority Services</b> Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b> Tel: 65091788 Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b> Tel: 6256-3561 Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b> Tel : 67472822 Fax: 67470070	8) <b>Infiniti Appraisal Service</b> Tel : 96684818/90099001 Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**

Senior Executive I Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** Alfred Quah <[alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)>  
**Sent:** Thursday, 29 December 2022 10:07 PM  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Subject:** TP CLAIM YOUR REF SFD1348Z

**EQ INSURANCE COMPANY LIMITED**  
**5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX**  
**SINGAPORE 069110**  
**TEL: 6223-9433 FAX: 6224-3903**  
**MOTOR CLAIM DEPARTMENT**

**[WITHOUT PREJUDICE SAVE AS TO COSTS] (URGENT)**

Dear Sir/Mdm,

Re: Accident involving VEHICLE NO:SNB4580P & SFD1348Z ON 29/12/2022 @ 13:35 24 SIN MING LANE  
MIDVIEW CITY

We act for AIK CHIN HIN PTE LTD. His vehicle was damaged in the above accident as a result. Our client wishes to proceed with the damage repair, please let us know by written notice within 2 working days of the receipt of this email, if you would like to conduct a PRE-REPAIR SURVEY.

Our client's vehicle is at the following location.

ALFRED AUTO SERVICES & SUPPLIES  
BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2 SINGAPORE 569538

In compliance with the NIMA PROTOCOL, please let us have your 10 Surveyors.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

-  
Thank you.& Best Regards

Alfred QUAH (Mr)

Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/Whatsapp: 9145-4773 Tel: 6483-4586 FAX: 6483-4882

Email: [alfredautoss@gmail.com](mailto:alfredautoss@gmail.com)

Address: BLK 5035 #01-351 ANG MO KIO INDUSTRIAL PARK 2 SINGAPORE 569538