

RE: SLC7011P - TP Claims Against XE2000B | ERGO REF: CDMCG22002811-001

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Fri 30/12/2022 10:12 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Cynthia' <cynthia@automotiverepaircentre.com.sg>; james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>

 2 attachments (4 MB)

SA1T22CT0001_29-12-2022_121920_AMENDED.pdf; EST2212-700-TG SLC7011P.pdf;

Dear LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Aside to ARC,

Our insured has yet to report the said accident to us.

Please liaise with our surveyor for PRS first. **We will not be liable for any delays, if otherwise.**

Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Melody Teoh
Executive, Claims
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9225
melody.teoh@ergo.com.sg



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From: james@automotiverepaircentre.com.sg <james@automotiverepaircentre.com.sg>
Sent: Thursday, 29 December 2022 5:11 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; 'ARC Razali' <razali@automotiverepaircentre.com.sg>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Cynthia' <cynthia@automotiverepaircentre.com.sg>
Subject: RE: SLC7011P - TP Claims Against XE2000B

Hi Han Yang,

Kindly appoint **LKK** to survey the above mentioned vehicle

Please advice liability as soon as possible.

Thanks.

Warmest Regards,



James Tan
Senior Claims Executive
M +65 9858 0631
E james@automotiverepaircentre.com.sg
Automotive Repair Centre Pte Ltd
48 Toh Guan Road East, #02-146
Enterprise Hub, S608586

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 29 December 2022 5:00 pm
To: 'ARC Razali' <razali@automotiverepaircentre.com.sg>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>; james@automotiverepaircentre.com.sg; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Cynthia' <cynthia@automotiverepaircentre.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: FW: SLC7011P - TP Claims Against XE2000B

Dear Sir/Mdm

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong

Genesis	Roy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Data Classification: Confidential, C3

Warmest Regards,
Zheng HanYang
ERGO Insurance Pte. Ltd.

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hanyang.zheng@ergo.com.sg



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From: razali@automotiverepaircentre.com.sg <razali@automotiverepaircentre.com.sg>
Sent: Thursday, 29 December 2022 1:16 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Ken Guan' <kenguan@automotiverepaircentre.com.sg>;
james@automotiverepaircentre.com.sg; 'ARC Shujuan' <shujuan@automotiverepaircentre.com.sg>; 'ARC Cynthia' <cynthia@automotiverepaircentre.com.sg>
Subject: SLC7011P - TP Claims Against XE2000B

Dear Officer-In-Charge,

My client's vehicle **SLC7011P** wants to make a Third-Party claim against **XE2000B** (insured by

ERGO).

Please find attached the GIA report and the estimate.

Kindly let us know the Claim officer-in-charge for **liability/settlement** of our client's claim.

Vehicle **SLC7011P** is currently **NOT IN** our workshop. Kindly advise if your insured has made a report & arrange a survey once liability is cleared.

Thanks for your attention.

Regards,



RAZALI

WhatsApp: 91094915

Automotive Repair Centre Pte Ltd

Enterprise Hub 48 Toh Guan Road East #02-146/147 S608586

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Fax: +65 6722 8585

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