

Huey Yon (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 26 January 2023 5:15 PM
To: Huey Yon (LKKAuto); Bryan Ang (LKKAuto)
Cc: Eddie Sim; Albert Chua; SUR
Subject: RE: Pend Approval in Merimen RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

Hi Huey Yon

Approval for repair authorised in Merimen.

Please inform workshop.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Thursday, January 26, 2023 4:56 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: RE: Pend Approval in Merimen RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

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Dear Pauline,

Please be informed that we have uploaded the latest undertaking letter in merimen.

Kindly advise authorisation via merimen.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 26 January 2023 4:52 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>
Subject: RE: Pend Approval in Merimen RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

Hi Bryan/Huey Yon

Any update for this case?

Thanks.

Pauline Tham
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From: Pauline Tham
Sent: Friday, January 20, 2023 2:55 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>
Subject: RE: Pend Approval in Merimen RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

Hi Huey Yon/Bryan

I had spoken to insured to explain the delay yesterday.

Any update for this case?

Thanks.

Pauline Tham
Claims Department

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From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Monday, January 16, 2023 6:42 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Eddie Sim <eddie.sim@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Subject: RE: Pend Approval in Merimen RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

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Dear Pauline

Yes, the repair cost quoted include parts that need to be verified whether damaged upon dismantling.

We will revert with a second IA after the dismantling of parts where a clearer picture of the total cost of repair can be obtained to see if it exceeds the current mandate.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 16 January 2023 6:33 pm

To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Eddie Sim <eddie.sim@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Subject: Pend Approval in Merimen RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

Importance: High

Hi Shiau Chan

Merimen approval not given yet.

1. Please advised if the repair cost quoted include dismantling.
2. Will you let us know the repair cost after confirmation before proceeding if it is beyond the amount of \$207,929.20. (our mandate is only up to the amount of \$207,929.20)

Please reply asap.

Thanks.

Pauline Tham

Claims Department

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From: Pauline Tham

Sent: Monday, January 16, 2023 5:53 PM

To: Naz (LKKAuto) <Naz@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Eddie Sim <eddie.sim@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>
Subject: RE: O/R: SNM22D209121/C01/SMW3361M RE: CLAIMING OD ON SMW 3361 M

Hi Naz,

Thanks for the report.

Hi Huey Yon,

Please inform workshop that repair had been authorised.

Own damage excess : \$3500.00

Repairer's Estimate (Gross)	:S\$	229,771.27
Revised Amount	:S\$	83,754.23
Check Items (Estimated)	:S\$	124,174.97
Total	:S\$	207,929.20
Lump Sum Repair	:S\$	

Please attached the SV for workshop to collect signature when repair is completed.

Thanks.

Pauline Tham
Claims Department

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