

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Friday, 27 January 2023 9:40 AM
To: CHUAN HO AUTO SERVICE
Cc: SUR
Subject: RE: O/R: SNM22D209121/C01/SMW3361M/LEEPG/ RE: CLAIMING OD ON SMW 3361 M

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SMW 3361M at repair cost not more than \$207,000.00 or whichever lower including supplementary and Excess \$3,500.00.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>
Sent: Friday, 30 December 2022 10:59 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: Re: O/R: SNM22D209121/C01/SMW3361M/LEEPG/ RE: CLAIMING OD ON SMW 3361 M

Hi

can we schedule a PRI to be conducted today?

Best Regards,
Kent
+65 9159 8779
CH Chuan Ho Pte Ltd
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722

On Fri, Dec 30, 2022 at 10:36 AM Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir/Madam

We will appoint LKK to conduct survey on without prejudice basis.

Dear LKK

Please arrange to conduct OD survey on without prejudice basis. Case assigned in merimen.

Please seek approval before repair authorization.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: CHUAN HO AUTO SERVICE <chuanhoautoservice@gmail.com>

Sent: Thursday, 29 December 2022 4:19 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: O/R: SNM22D209121/C01/SMW3361M/LEEPG/ RE: CLAIMING OD ON SMW 3361 M

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Hi

the attached is the estimate for this claim, if possible able to arrange surveyor to come down tomorrow thank you

Best Regards,

Kent

+65 9159 8779

CH Chuan Ho Pte Ltd
160 Sin Ming Drive, #07-09, Sin Ming Auto City, S 575722

On Wed, Dec 21, 2022 at 9:03 AM Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Sir,

As spoken, this is od claim.

As this is Autoexcel, pls submit estimate for processing.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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