

## Xin Yu (LKK Auto)

---

**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Tuesday, April 11, 2023 10:34 AM  
**To:** Xin Yu (LKK Auto)  
**Subject:** RE: OD CLAIM FOR YP 3053Y - DOA: 22/12/2022 - YOUR REF: CDMCG22002774  
**Attachments:** ERGO REF: CDMCG22002774 OUR REF: YP3053Y

Dear Xin Yu,

Insured changed to TP claim.  
Please close your file and advise any invoice.

Thank you

**Data Classification: Confidential, C3**

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197

[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

### EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.  
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.  
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

---

**From:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>  
**Sent:** Wednesday, 4 January 2023 12:41 pm  
**To:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Subject:** OD CLAIM FOR YP 3053Y - DOA: 22/12/2022 - YOUR REF: CDMCG22002774

You don't often get email from [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com). [Learn why this is important](#)

Dear Ivy,

Kindly assist and confirm the excess amount as the repairer want to know why the excess is \$3,500.

Thanks and Best Regards,

**Xin Yu** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | fax: 6256-4315 | email: [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**EMAIL DISCLAIMER**

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.