

## Veron Chen (LKKAuto)

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**From:** LEE KATIE <katielee@uoi.com.sg>  
**Sent:** Thursday, 5 January 2023 9:02 AM  
**To:** Veron Chen (LKKAuto); Meng Yan (LKK Auto); SUR  
**Cc:** assignments  
**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

Dear Veron,

M11D00042301

Regards,

### Katie Lee

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

Our office will close at 3pm on Friday 23<sup>rd</sup> December and 30<sup>th</sup> December 2022.

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 4 January 2023 1:21 pm  
**To:** LEE KATIE <katielee@uoi.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** assignments <assignments@lkkauto.com>  
**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

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Dear Katie,

Claim number created?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Sent:** Tuesday, 3 January 2023 11:33 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

Dear Veron,

No claim reference yet as we had closed early for Dec 2022.

Regards,

**Katie Lee**

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • [katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)

Our office will close at 3pm on Friday 23<sup>rd</sup> December and 30<sup>th</sup> December 2022.

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Monday, 2 January 2023 4:01 pm

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

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Dear Katie,

Kindly provides claim number

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Friday, 30 December 2022 11:00 AM

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Re: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

Dear Katie,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Sent:** Thursday, 29 December 2022 5:03 pm

**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>

**Cc:** [enquiry@AFcars.com.sg](mailto:enquiry@AFcars.com.sg) <[enquiry@AFcars.com.sg](mailto:enquiry@AFcars.com.sg)>; aaron tan <[aarontkj.sk@gmail.com](mailto:aarontkj.sk@gmail.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

WITHOUT PREJUDICE

Dear Yuna,

We are not agreeable to your proposed surveyor and will proceed with the PRI by LKK.

Aside to LKK, please acknowledge receipt of this new assignment.

Regards,

**Katie Lee**

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Our office will close at 3pm on Friday 23<sup>rd</sup> December and 30<sup>th</sup> December 2022.

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**From:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>

**Sent:** Thursday, 29 December 2022 4:33 pm

**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Cc:** [enquiry@AFcars.com.sg](mailto:enquiry@AFcars.com.sg); aaron tan <[aarontkj.sk@gmail.com](mailto:aarontkj.sk@gmail.com)>

**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

**Importance:** High

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WITHOUT PREJUDICE

Dear Sir/Madam,

**ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS**

We refer to your email of even date and thank you for confirming your intention to conduct a pre-repair survey on our client's vehicle **SJE5019U**.

We have instructions to appoint **Andrew How of Prominent Appraiser Services Pte Ltd** as the surveyor listed in our workshop list of surveyor.

Please be informed that said vehicle can be inspected at:

Workshop: **AF & CARS PTE LTD**

Address: 48 TOH GUAN ROADS ENTERPRISE HUB, #01-121 SINGAPORE 608586

Contact Person: 8181 3556 / 8611 8181 Yiling or Han

**\*Please be in touch with the contact person for further arrangement.**

*In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.*

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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**From:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Sent:** Thursday, 29 December 2022 4:29 PM

**To:** SL LAW PRS <[prs@sllaw.com.sg](mailto:prs@sllaw.com.sg)>

**Cc:** [enquiry@AFcars.com.sg](mailto:enquiry@AFcars.com.sg); aaron tan <[aarontkj.sk@gmail.com](mailto:aarontkj.sk@gmail.com)>

**Subject:** RE: URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML

**Importance:** High

**WITHOUT PREJUDICE**

Dear Yuna,

We propose to appoint LKK Auto Consultants as SJE.

Kindly advise.

Regards,

**Katie Lee**

Senior Manager  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

**Our office will close at 3pm on Friday 23<sup>rd</sup> December and 30<sup>th</sup> December 2022.**

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**From:** SL LAW PRS <[prs@slaw.com.sg](mailto:prs@slaw.com.sg)>  
**Sent:** Thursday, 29 December 2022 9:12 am  
**To:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Cc:** [enquiry@AFcars.com.sg](mailto:enquiry@AFcars.com.sg); aaron tan <[aarontkj.sk@gmail.com](mailto:aarontkj.sk@gmail.com)>  
**Subject:** URGENT: ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS || PD.193190/ML  
**Importance:** High

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJE5019U AND GBF274X ALONG PIE ON 21 DECEMBER 2022 AT ABOUT 1130 HOURS**

We are instructed to notify you of a road accident on **21 DECEMBER 2022** at about **1130** hours **ALONG PIE** involving our client's vehicle registration number **SJE5019U** and vehicle registration number **GBF274X** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us have your list of **independent and your in-house surveyors** for our client's perusal.

Please be informed that said vehicle can be inspected at:

Workshop: **AF & CARS PTE LTD**  
Address: 48 TOH GUAN ROADS ENTERPRISE HUB, #01-121 SINGAPORE 608586  
Contact Person: 8181 3556 / 8611 8181 Yiling or Han

**\*Please be in touch with the contact person for further arrangement.**

*In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.*

Thank you.

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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