## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 8 March 2023 3:03 PM

**To:** aliciang59@gmail.com

Subject: ACCIDENT INVOLVING SMU5077G(AIG) AND SMQ8597Z AT/ALONG PIE EXIT TWD

UPPER CHANGI ROAD EAST ON 26/12/2022

NG SOO TIANG [By Email Only]

DRIVER: TAN HONG LEE

Dear Sir/Madam,

Our Ref: CC6/AIG22012995/Gpa3

You Ref: SMU5077G

ACCIDENT INVOLVING SMU5077G(AIG) AND SMQ8597Z AT/ALONG PIE EXIT TWD UPPER CHANGI ROAD EAST ON

26/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SMQ8597Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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