

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Thursday, December 29, 2022 2:51 PM
To: Motor Claim - III; Admin A
Cc: assignments
Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING SFZ 2286 X & SLR 4650 K (GRAB) on 27/12/2022 (PRE - REPAIR SURVEY REQUEST)

Categories: HMK

Dear Bhuvu,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 29 December 2022 2:29 pm
To: Assessment Dept <assessment_ral@bifrostauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: RE: [EXTERNAL] - ACCIDENT INVOLVING SFZ 2286 X & SLR 4650 K (GRAB) on 27/12/2022 (PRE - REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **SFZ 2286 X** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrostable.com>

Sent: Thursday, 29 December 2022 1:16 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_rar@bifrostable.com>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVING SFZ 2286 X & SLR 4650 K on 27/12/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Thu, 29 Dec 2022 at 12:35, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Thursday, 29 December 2022 9:48 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: [EXTERNAL] - ACCIDENT INVOLVING SFZ 2286 X & SLR 4650 K on 27/12/2022 (PRE - REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

We refer to the above matter.

We represent our client, FOO SEK MIN to notify you of the aforesaid accident involving our client's vehicle SFZ2286X and your insured's vehicle SLR4560K on 27/12/2022 at 1905HRS along BKE TOWARDS WOODLANDS

This serves as a **NOTICE** that we are claiming against SLR4650K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: assessment_ral@bifrostauto.com

VEH IN (Date & Time) : 29/12/2022

PRS ARRANGEMENT (Date & Time) : 30/12/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA
Motor Claims Department
Tel: 88547553

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