AIS REF: 2022 22009071/FR- SMZ1221G - PRI (YR VEH NO:SMZ1221G) OUR REF:CLLC.PD.307.2022 -FBR2315K- DOA:22.12.2022

Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Thu 29/12/2022 10:48 AM

To: assignments <assignments@lkkauto.com>;Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Internal

Dear Survey Firm,

Please retrieved documents via Allianz FileXchange link below and create claim in Merimen accordingly.

File: Policy Schedule.pdf, WhatsApp Video 2022-12-19 at 12.18.37 PM.mp4, PRI CLLC.PD.307.2022.pdf,...

Link: https://filexchange.allianz.de/SecureDownload.aspx?id=90f277d3-e7dd-4547-87b0-42e0258cba0b-7d99fced92b3ef86

Size: ~ 9 MByte, Download available until: 1/12/2023

Password: Allianz1

Thank you

Janice Koh
Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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From: Claims Banca (Allianz Insurance Singapore)

Sent: 29 December, 2022 10:47 AM **To:** Weini <weini@centrollc.com.sg>

Cc: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto)

<mengyan@lkkauto.com>

Subject: AIS REF: 2022 22009071/FR- SMZ1221G - - PRI (YR VEH NO:SMZ1221G) OUR

REF:CLLC.PD.307.2022 -FBR2315K- DOA:22.12.2022

WITHOUT PREJUDICE

Dear Sir.

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

Passwords will be sent in a separate email

Janice Koh

Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01, Singapore 068897 www.allianz.sg



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From: Weini <weini@centrollc.com.sg> Sent: 29 December, 2022 08:43 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> **Subject:** [EXT] Re: AIS REF: 2022 22009071/FR- SMZ1221G - - PRI (YR VEH NO:SMZ1221G) OUR REF:CLLC.PD.307.2022 -FBR2315K- DOA:22.12.2022

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors. However, our client would like to propose the surveyors for SJE as below:

- 1. PAL'S Appraiser Pte Ltd
- 2. LCW Appraiser Pte Ltd
- 3. MC-Coy Appraiser Pte Ltd
- 4. Treasure Appraiser Pte Ltd
- 5. United Appraisal and Management Pte Ltd
- 6. CL Appraiser Pte Ltd
- 7. ST Appraisal Services
- 8. Constant Appraiser Services
- 9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment

of any of the above motor surveyors as a single joint expert.

Thank you.

Warmest Regards, Weini M/s Centro-Legal Law Corporation 151 Chin Swee Road #02-21 Manhattan House Singapore 169876

Tel: 6235 0633 Fax: 6235 6939

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On 2022-12-28 18:16, Claims Banca (Allianz Insurance Singapore) wrote:

Internal

Your Ref: CLLC.PD.307.2022 -FBR2315K

Our Ref: 2022 22009071/FR- SMZ1221G

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg

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From: Weini < weini@centrollc.com.sg> Sent: 28 December, 2022 03:39 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] PRI (YR VEH NO:SMZ1221G) OUR REF:CLLC.PD.307.2022 -FBR2315K-

DOA:22.12.2022

WITHOUT PREJUDICE

Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

We act for TAY WEE LUN, the owner of motor vehicle FBR2315K, who has appointed us to act on his behalf to claim against your insured's vehicle no SMZ1221G in regards to the road traffic accident on 22.12.2022 @ 14:00 (SGT).

Please be informed that the said motor vehicle can be inspected at:-

Friendship Motor Company Blk 1005 Bukit Merah Lane 2 #01-18

Singapore 159761

Tel: 6274 2122 Fax: 6278 6717

Kindly contact: Ah Liang at Tel: 6270 0012 or Mr Terry Wee at Tel: 9661 7318.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you

--

Warmest Regards, Weini M/s Centro-Legal Law Corporation 151 Chin Swee Road #02-21 Manhattan House Singapore 169876

Tel: 6235 0633 Fax: 6235 6939

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