

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 3 February 2023 5:05 PM
To: Lynn Khong; SUR
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D209177/C03/ SML5983M/KHONGLH & YOUR REF: SDD727T, DOA:21.12.2022 12:21 (SGT) | SJE LKK
Attachments: SDD727T IA.pdf

Dear Lynn,

Enclosed herewith preliminary advice of SDD 727T.

Kindly assist to create claim in Merimen System.

The make & model is MAZDA 3 4DR SEDAN 1.5L SP.6EAT.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 29 December 2022 10:40 AM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209177/C03/ SML5983M/KHONGLH & YOUR REF: SDD727T, DOA:21.12.2022 12:21 (SGT) | SJE LKK

Dear Lynn,

Thank you for the assignment.

Best Regards,

Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 29 December 2022 9:18 AM
To: gerald@almsm.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MeiLi Tan - Ah Lim Motor @ Sin Ming' <meili@almsm.com.sg>
Subject: OUR REF: SNM22D209177/C03/ SML5983M/KHONGLH & YOUR REF: SDD727T, DOA:21.12.2022 12:21 (SGT) | SJE LKK

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sirs / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Kindly liaise with Ah Lim Motor if survey may be conducted either today 11am or tomorrow 11am.
7. Kenneth Kong (LKK)

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Lynn Khong
Sent: Wednesday, 28 December 2022 9:44 am
To: gerald@almsm.com.sg
Cc: 'MeiLi Tan - Ah Lim Motor @ Sin Ming' <meili@almsm.com.sg>
Subject: RE: OUR REF: SNM22D209177/C03/ SML5983M/KHONGLH & YOUR REF: SDD727T, DOA:21.12.2022 12:21 (SGT) TO CONDUCT PRS

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 28 December 2022 8:54 am
To: gerald@almsm.com.sg; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: 'MeiLi Tan - Ah Lim Motor @ Sin Ming' <meili@almsm.com.sg>
Subject: RE: OUR REF: SNM22D209177/C03/ SML5983M/KHONGLH & YOUR REF: SDD727T, DOA:21.12.2022 12:21 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS SDD727T** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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