

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 29 December 2022 12:19 PM
To: Thiam Heng Huat; assignments; SUR
Subject: RE: OUR REF: SNM22D209322/C02/SLN2256A/LEEPG & YOUR REF: SKH713D, D.O.A: 26.12.22- TO CONDUCT PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

Thanks & Best Regards,

Cecilia Lee
Senior Executive
Claims Department

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Thursday, 29 December 2022 12:15 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D209322/C02/SLN2256A/LEEPG & YOUR REF: SKH713D, D.O.A: 26.12.22- TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to your email of even date.

There is only 2 cars involved in this accident. This is the typo error from reporting centre. We shall request them to amend.

Meanwhile please arrange for Kenneth Kong to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Thursday, 29 December 2022 at 11:47:22 am SGT, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Save As To Costs

Our reference: SNM22D209322/C02/SLN2256A/LEEPG

Your reference: SKH713D

Dear Sirs,

We refer to your email of 28/12/2022.

We seek your clarification total how many vehicles involved as your client's report indicated total 3 vehicles chain collision but his sketch plan & statement mentioned only 2 vehicles.

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Chain Collision
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	3
Was anybody injured in the Accident?	Yes
Was any injured conveyed to hospital by ambulance?	No
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Wednesday, 28 December 2022 5:57 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR PRS - SKH713D YOUR INSURED: SLN2256A DOA: 26.12.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295