Huey Yon (LKKAuto)

From: Lok, Jasmine <jasmine.lok@sg.gaig.com>
Sent: Wednesday, 4 January 2023 10:50 AM

To: Huey Yon (LKKAuto)
Cc: Chew, Elizabeth

Subject: GAIG Ref:CLMOMVC000004283-GBE 6091 Y - Own Damage Claim (veh driven in)

Attachments: GBE 6091Y PARF COE REBATE.pdf; GBE 6091Y Marked Estimate.pdf; GBE 6091Y Preliminary Advice.pdf; GBE 6091Y Survey Photos.pdf

Dear Huey Yon,

We spoken a while ago.

Please proceed to authorize at lump sum estimated repair @\$4,400 and items to be verified and confirmed.

Excess is \$400.00

Thank you

Best Regards

Jasmine Lok, Senior Executive, Claims | P. +65 6804 6059 | F. +65 6235 3354 jasmine.lok@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021

For more information on our financial ratings, visit **GAIG.com/FinancialStrength**.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: 04 January 2023 9:29 AM

To: Motor Claims < motorclaims@sg.gaig.com>

Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Lok, Jasmine <jasmine.lok@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVC000004283-GBE 6091 Y - Own Damage Claim (veh driven in)

Dear Shery,

Kindly advise on authorisation.

Best Regards,

Huey Yon | case handler LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Xin Yu (LKK Auto) < xinyu@lkkauto.com>
Sent: Friday, 30 December 2022 11:30 AM
To: Motor Claims < motorclaims@sg.gaig.com>

Cc: Chew, Elizabeth < Elizabeth.Chew@sg.gaig.com >; Lok, Jasmine < jasmine.lok@sg.gaig.com >; SUR < sur@lkkauto.com >

Subject: RE: GAIG Ref:CLMOMVC000004283-GBE 6091 Y - Own Damage Claim (veh driven in)

Dear Shery,

Enclosed preliminary revised of vehicle: GBE 6091Y

Date of survey: 29/12/2022

Number of days (estimated): 4 days

Lump Sum repair

We have Not authorise repair.

Kindly let us have your approval.

Thanks and Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: <u>xinyu@lkkauto.com</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com >

Sent: Thursday, December 29, 2022 11:29 AM

To: Motor Claims < motorclaims@sg.gaig.com">; SUR < sur@lkkauto.com; assignments@lkkauto.com

Cc: Chew, Elizabeth < <u>Elizabeth.Chew@sg.gaig.com</u>>; Lok, Jasmine < <u>jasmine.lok@sg.gaig.com</u>> **Subject:** Re: GAIG Ref:CLMOMVC000004283-GBE 6091 Y - Own Damage Claim (veh driven in)

Dear Shery,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims < motorclaims@sg.gaig.com>

Sent: Thursday, 29 December 2022 11:06 am

To: service@kkimhin.com.sg; admin-d| service@kkimhin.com.sg; admin-d| service@kkimhin.com; SUR sur@lkkauto.com; assignments service@kkimhin.com. <a href="ma

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com'>; Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com'>; Lok, Jasmine <jasmine.lok@sg.gaig.com'>

Subject: GAIG Ref:CLMOMVC000004283-GBE 6091 Y - Own Damage Claim (veh driven in)

Dear Sandra,

Noted on your request.

Aside to LKK,

Please accept assignment for OD survey. Excess of \$400 is applicable.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | shery.wong@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021

Standard & Poor's A+ (Strong) Affirmed June 1, 2021

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From: service@kkimhin.com.sg <service@kkimhin.com.sg>

Sent: 29 December 2022 10:22 AM

To: Motor Claims < motorclaims@sg.gaig.com>