

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 29 December 2022 9:46 AM
To: Thanaletchumi Santerashigaram; assignments
Cc: Claims Dept of CTI; Alfred Toh; Adeline Chng
Subject: RE: OUR REF: SNM22D209296/C02/ SNF7326S/CHNGPW & YOUR REF: SLS8668D, DOA: 25.12.2022 19:15 (SGT) TO CONDUCT PRS
Attachments: PRI FORM.pdf

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLS8668D. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Wednesday, 28 December 2022 4:34 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D209296/C02/ SNF7326S/CHNGPW & YOUR REF: SLS8668D, DOA: 25.12.2022 19:15 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Greetings Mr.Alfred ,

Would agree with [Adrian Ling \(LKK\)](#) as our SJE.

Kindly acknowledge.

Thank You.

**Best Regards ,
S.Thanaletchumi (Ms)
Claims Manager
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg**

Save the Earth. Print only when necessary.

On Wed, Dec 28, 2022 at 4:28 PM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

YOUR
SLS8668D

REF:

OUR REF: SNM22D209296/C02/SNF7326S/CHNGPQ

Dear Sirs

We refer to your email pertaining of 28 December 2022 at 1.02 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 28 December 2022 3:05 pm
To: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D209296/C02/ SNF7326S/CHNGPW & YOUR REF: SLS8668D, DOA: 25.12.2022 19:15 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS SLS8668D** possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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