

Shiau Chan (LKKAuto)

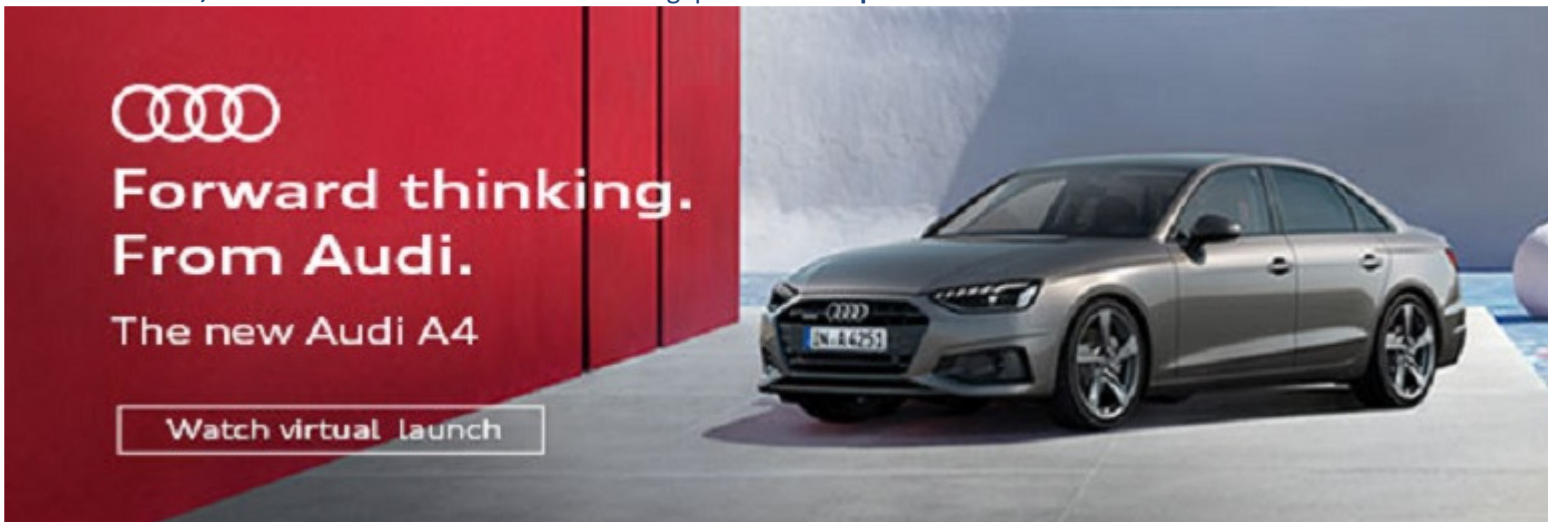
From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 2 February 2023 6:26 PM
To: Shiau Chan (LKKAuto)
Cc: 'Claims'
Subject: RE: OUR REF: SNM22D209344/C02/SJG8176T/KHONGLH & YOUR REF: SMN8976D | ASSIGN LKK & PROPOSE DS

Dear Shiau Chan,

This vehicle is beyond economical for repair.

**Best Regards,
Kee Siang Lim
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Thursday, 2 February 2023 6:24 PM
To: 'claims@premiumauto.com.sg'
Subject: RE: OUR REF: SNM22D209344/C02/SJG8176T/KHONGLH & YOUR REF: SMN8976D | ASSIGN LKK & PROPOSE DS

Dear Kee Siang,

Kindly advise whether your workshop will repair the vehicle SMN 8976D?

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 29 December 2022 11:37 AM
To: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM22D209344/C02/SJG8176T/KHONGLH & YOUR REF: SMN8976D | ASSIGN LKK & PROPOSE DS

Dear Kee Siang,

As spoken, arrange survey on 30/12/2022.

Best Regards,

Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Thursday, 29 December 2022 9:49 AM
To: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: OUR REF: SNM22D209344/C02/SJG8176T/KHONGLH & YOUR REF: SMN8976D | ASSIGN LKK & PROPOSE DS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Based on the available information, we agree on **direct settlement**.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 29 December 2022 9:04 am
To: 'claims@premiumauto.com.sg' <claims@premiumauto.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: OUR REF: SNM22D209344/C02/SJG8176T/KHONGLH & YOUR REF: SMN8976D -TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SMN8976D & revert on Liability soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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