

RE: AIS REF: 2022 22009053/FR-SMN6704K - NEW PRS: Our
Ref:AP/2022/005322 ; RTA ON 20 DECEMBER 2022 AT ABOUT 1913 HRS
INVOLVING MOTOR VEHICLES NO(S). SLZ3473U AND SMN6704K ALONG YIO
CHU KANG TOWARDS SENGKANG WEST ROAD

Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Wed 28/12/2022 6:05 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Meng Yan (LKK Auto)
<mengyan@lkkauto.com>

Internal

Dear Survey Firm,

Please retrieved documents via Allianz FileXchange link below and create claim in Merimen accordingly.

File: SLZ3473U-TP.pdf, SMN6704K-OI.pdf, CI.pdf,...

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=5624bd39-c179-4b64-99c5-fc4d46db1c68-2b4378a32e8d1b85>

Size: ~ 36 MByte, Download available until: 1/11/2023

Password: Allianz1

Thank you

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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P Please consider the environment before printing this e-mail.

From: Claims Banca (Allianz Insurance Singapore)

Sent: 28 December, 2022 06:04 PM

To: 'Caroline' <caroline@aplp.com.sg>; Charles Hoon <charles@aplp.com.sg>;
nxpress18@gmail.com

Cc: assignments <assignments@lkkauto.com>; admin-a@lkkauto.com; Meng Yan (LKK Auto)
<mengyan@lkkauto.com>

Subject: RE: AIS REF: 2022 22009053/FR-SMN6704K - NEW PRS: Our Ref:AP/2022/005322 ;
RTA ON 20 DECEMBER 2022 AT ABOUT 1913 HRS INVOLVING MOTOR VEHICLES
NO(S). SLZ3473U AND SMN6704K ALONG YIO CHU KANG TOWARDS SENGKANG

WEST ROAD

WITHOUT PREJUDICE

Dear Sir,

Please note that we are not agreeable with your proposed list for Single Joint Expert (SJE).

As such, we will proceed to appoint our surveyor to conduct a pre-repair survey of your client's vehicle (as per s. 2.9 of the NIMA Protocol).

We wish to highlight that under the Protocol, the PRS includes survey of dismantled parts prior to repairs (as per s. 2.2 of the NIMA Protocol).

Please also note that we intend to conduct a post-repair survey immediately after repairs before the vehicle is returned to your client (as per s. 2.11 of the NIMA Protocol).

We have appointed LKK Auto Consultants Pte Ltd as our Single Joint Expert (SJE).

Please download the documents from this link below (For Survey)

Passwords will be sent in a separate email

Janice Koh

Claims Specialist

Claims & Performance Management

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P Please consider the environment before printing this e-mail.

From: Caroline <caroline@aplp.com.sg>

Sent: 28 December, 2022 02:22 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Charles Hoon <charles@aplp.com.sg>; nxpress18@gmail.com

Subject: [EXT] RE: AIS REF: 2022 22009053/FR-SMN6704K - NEW PRS: Our Ref:AP/2022/005322 ; RTA ON 20 DECEMBER 2022 AT ABOUT 1913 HRS INVOLVING MOTOR VEHICLES NO(S). SLZ3473U AND SMN6704K ALONG YIO CHU KANG TOWARDS SENGKANG WEST ROAD

Internal

WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. Andrew How
- c. Joel Liew
- d. Nicky Seah
- e. Lee Appraisal
- f. Henry Low

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s Nxpress Performance Pte Ltd

Contact Person: Mr GQ @ 9730 4896

Email: nxpress18@gmail.com

Address: 25, Kaki Bukit Road 4, Synergy @ KB, #01-39, Singapore 417800.

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg
Singapore UEN No.: 201939937D

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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, 28 December 2022 12:18 pm
To: Caroline <caroline@aplp.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>; nxpress18@gmail.com
Subject: AIS REF: 2022 22009053/FR-SMN6704K - NEW PRS: Our Ref:AP/2022/005322 ; RTA ON 20 DECEMBER 2022 AT ABOUT 1913 HRS INVOLVING MOTOR VEHICLES NO(S). SLZ3473U AND SMN6704K ALONG YIO CHU KANG TOWARDS SENGKANG WEST ROAD

Internal

Your Ref: :AP/2022/005322
Our Ref : 2022 22009053/FR-SMN6704K

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

- AJAX Inspection Services Pte Ltd
- A-PAC Adjusters & Surveyors Pte Ltd
- Form Team Consultancy Pte Ltd
- LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Janice Koh
Claims Specialist
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01, Singapore 068897
www.allianz.sg

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Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

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