

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 January 2023 1:48 PM
To: FOO ZHEN YU, MARCUS (MINDEF)
Cc: SUR; assignments
Subject: RE: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Dear Mr Marcus,

We are in the midst of preparing our report and will submit to you by this week.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: FOO ZHEN YU, MARCUS (MINDEF) <Foo_Zhen_Yu_Marcus@defence.gov.sg>
Sent: Wednesday, 25 January 2023 9:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Message Classification: Official Closed
Hi Ms Hsiao Tong,

May I check if the assessment ready?

Anyway the PO number: OA22035639

Hope to have a favourable respond.

Thank you and happy lunar new year.

Regards,
Marcus

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From: FOO ZHEN YU, MARCUS (MINDEF) <Foo_Zhen_Yu_Marcus@defence.gov.sg>
Sent: Tuesday, January 3, 2023 3:35:38 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Hi Ms Hsiao Tong,

Kindly proceed. I will submit the AOR and send u the PO ASAP, by tomorrow.

Can I also check if it's convenient to get your contact number for easier communication? Or alternatively you can have mine. 82885210.

Thank you.

Regards,
Marcus

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, December 29, 2022 11:15:24 AM
To: FOO ZHEN YU, MARCUS (MINDEF) <Foo_Zhen_Yu_Marcus@defence.gov.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Message Classification: Official Closed
Dear Mr Marcus,

Apologised for late response.

Attached is a copy of QUOTATIONS OF CHARGES FOR PREPARING REPORT.

Please let us know if we can proceed.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: FOO ZHEN YU, MARCUS (MINDEF) <Foo_Zhen_Yu_Marcus@defence.gov.sg>
Sent: Friday, 23 December 2022 9:59 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Message Classification: Official Closed
Hi Ms Hsiao Tong,

This case is abit urgent, kindly assist to expedite.

Thank you very much.

Regards,
Marcus

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, December 22, 2022 9:52:58 AM
To: FOO ZHEN YU, MARCUS (MINDEF) <Foo_Zhen_Yu_Marcus@defence.gov.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Message Classification: Official Closed
Dear Mr Marcus,

Apologised for late response.

We will check and provide quotation asap.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: FOO ZHEN YU, MARCUS (MINDEF) <Foo_Zhen_Yu_Marcus@defence.gov.sg>
Sent: Wednesday, 7 December 2022 4:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Appointed Claims Adjuster for MINDEF/SAF - Request for Surveyor service

Message Classification: Official Closed

Dear Ms Hsiao Tong,

Kindly assess and appoint an Officer for this case.

The attached are the claim breakdown, accident statement, vehicle inspection report and receipts.

I am unable to send the Prelim Incident Report done by the unit due to the classification of the document.

However this was an incident of the said civilian vehicle which came into Selarang Camp on 21 Jan 2021 and the bollard activated itself (independent of user input) near the entrance, thrusting upwards into the front of the vehicle, causing damage to the bumper as the vehicle came to a complete stop. The vehicle was stationary in front of the bollard before inching forward. Hence it was no more than 15km/h when the incident happened. Unit had since gotten contractor to do maintenance on the bollard to prevent future incidents of such. No one was injured and no other vehicles were involved in this incident.

We are requesting a survey and determine whether the claim amount of \$8,340.70 is reasonable, and in your professional view, what would be a reasonable amount for the cost of repairs to the vehicle. Do assess and review the documentation provided by the claimant's solicitors, such as the vehicle inspection report and the photographs of the damaged vehicle, before advising us on what would be a reasonable amount for the compensation in light of the damage caused to the vehicle.

Let me know if you require anything further and also kindly provide the quotation for this service for us to do up an AOR.

Regards,
CPT Marcus Foo
DyG1 (PFM)
HQ 9 Div/Inf

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