

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 9 May 2023 3:43 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: OREF: 22/22/22/ VC06/026777 2RE: [SEEK MANDATE] - Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022 *** LKK REF: CC4/LPC22012956/Rpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, May 9, 2023 2:32 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022 *** LKK REF: CC4/LPC22012956/Rpa3

Dear Sirs,

We refer to our mandate request below.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, April 11, 2023 10:47 AM
To: geraldpoh@lonpac.com
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022 *** LKK REF: CC4/LPC22012956/Rpa3

Your ref: **22/22/23/VC06/026777**
Our ref : CC4/LPC22012956/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN6738X(LONPAC) AND SLD9905S(TP) ON 28/12/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had collided onto third party parked vehicle.

We seek your approval to offer repairer **"WEARNES AUTOMOTIVE PTE LTD"** at **\$6,483.60 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 7,826.00	\$ 6,183.60 (\$5,725.56 + 8% GST)
2. Loss of USE (3days x \$100.00)	\$ 300.00	\$ 300.00 (3days x \$100.00)
Total	\$ 8,126.00	<u>\$ 6,483.60</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 20 February 2023 12:17 am
To: geraldpoh@lonpac.com <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>;
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022 ***
LKK REF: CC4/LPC22012956/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 4 January 2023 10:39 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022
Importance: High

Lonpac External - General

Our Ref: 22/22/23/VC06/026777

Dear Meng Yan

Attached copy of insured report.

Please revert to the third party on liability.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Wednesday, 4 January 2023 10:34 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022
Importance: High

Hi Gerald,

Kindly check & revert liability as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 29 December 2022 10:07 am
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Subject: FW: Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022
Importance: High

Lonpac External - General

resend

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 29 December 2022 10:04 am

To: juan.paulo@wearn.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: FW: Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022

Importance: High

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Paulo,

Our insured has not lodged the accident report and we are unable comment on liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Thursday, 29 December 2022 9:43 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Direct Settlement involving vehicle SLD9905S (Ours) & YN6738X (Your Insured) DOA: 28/12/2022

Importance: High

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey on 30 December (Friday).

Vehicle in our workshop at 45 Leng Kee JLR.

Besides, kindly check if your insured lodge their accident report & check the liability on the said incident.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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