

## Huey Yon (LKKAuto)

---

**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, 15 February 2023 1:58 PM  
**To:** Teo, Grace  
**Cc:** 'Hwang, Shiang Yi'; SUR  
**Subject:** RE: LKK(29/12)/nr \ CMTD2204768/SYH | Accident On 26/12/2022 Involving Our Insured SLM9681P And Your Insured SLA7462G  
**Attachments:** IA.pdf; LKKPhotos.pdf; LTA.pdf; mark estimate.pdf

Dear Grace,

Enclosed herewith preliminary advice of SLM 9681P.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

---

**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Wednesday, December 28, 2022 5:05 PM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK(29/12)/nr \ CMTD2204768/SYH | Accident On 26/12/2022 Involving Our Insured SLM9681P And Your Insured SLA7462G

Dear Grace,

Thank you for the assignment.

Repairer arrange on 29.12.22.

Best Regards,

**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Wednesday, 28 December 2022 11:25 AM  
**To:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>  
**Subject:** LKK(29/12)/nr \ CMTD2204768/SYH | Accident On 26/12/2022 Involving Our Insured SLM9681P And Your Insured SLA7462G

Without Prejudice

Our Reference: CMTD2204768/SYH  
Your Reference: SLM9681P

Dear Mars,

We acknowledged receipt of your claim documents and have arranged **LKK AUTO** to conduct the survey.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ [shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

Please be informed that we have yet to receive our insured's accident report.

Hi **LKK AUTO**,

Please arrange the named surveyor to conduct the survey for **SLM9681P** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

---

**From:** Ler Yeong Cherng <[mars.ler@cyclecarriage.com.sg](mailto:mars.ler@cyclecarriage.com.sg)>

**Sent:** Tuesday, December 27, 2022 6:09 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Renemer Ramirez Bagang <[renemer.bagang@cyclecarriage.com.sg](mailto:renemer.bagang@cyclecarriage.com.sg)>

**Subject:** Re: Accident On 26/12/2022 Involving Our Insured SLM9681P And Your Insured SLA7462G

---

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange survey on 29/12/2022 Thursday 10.00am.**

Mars Ler



Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650  
• DID: +65 6594 9163 • H: +65 9179 2566 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

**DISCLAIMER:-** This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.